

**LIVE THE GAMES
DOWN UNDER**
2007 World Police & Fire Games
16-25 March Adelaide Australia



**2007 World
Police & Fire Games**
16-25 March
Adelaide Australia
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Government
of South Australia



**ANNUAL
REPORT
2005/2006**

COVER PICTURE:

Unveiling of the 2007 World Police & Fire Games Banner
by the Minister for Emergency Services Hon Carmel Zollo MLC
at South Australian Metropolitan Fire Service Headquarters on 2 June 2006.



South Australian Metropolitan Fire Service
“One of the World’s Finest”
est 1862

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Letter To The Minister

Adelaide, 15 September 2006

Hon Carmel Zollo MLC
Minister for Emergency Services
45 Pirie Street
Adelaide SA 5000

Dear Minister

I have pleasure in submitting to you the 2005-06 Annual Report of the South Australian Metropolitan Fire Service (MFS), which has been prepared pursuant to The South Australian Fire and Emergency Services Act 2005. The report highlights the MFS' performance in implementing strategies to achieve its objectives during the 12 months to June 2006. The report also illustrates the effort and commitment of our staff throughout the year.

Yours faithfully,



(G N Lupton)
Chief Officer and CEO



Foreword From The Minister



Minister for Emergency Services, Hon Carmel Zollo MLC

On behalf of the Rann Government I take great pleasure in congratulating the Metropolitan Fire Service (MFS) for the past year of exemplary service to the community.

Firefighters are confronted by dangerous and difficult situations and we applaud their commitment. For the Government's part, we are committed to ensuring the Fire Service is supported and our firefighters are protected as they go about delivering a safe, efficient and professional service to the community.

This year the MFS has been funded and resourced at a greater level than ever before. The provision of the new high tech breathing apparatus sets, making ours the first fire service in Australia to benefit from new technology, are an example of the Government and the Fire Service's commitment to innovation. We will continue to learn how to conduct our core business in a smarter and safer way.

An upgrade of personal protective equipment and our continued program of appliance replacement see the Fire Service well resourced and capable of meeting the new and emerging challenges. Our capabilities in dealing with Hazardous Materials (HAZMAT) and Chemical and Biological responses has also been enhanced and our continued emphasis on training and development sees MFS officers ready for the changing environment in which they work.

The Government is pleased to announce that eighteen new firefighters completed their recruit course in 2005-2006. During the year, it was also a pleasure to announce funding for two new fire stations, one a replacement station and the other an additional station.

I also acknowledge the efforts of MFS firefighters within their communities, which extend beyond operational duties. Members are active in community safety and in supporting those suffering from the impact of fire through the work of the Firefighters Foundation.

The men and women who protect and educate the people of South Australia are highly respected by the Government and by the broader community.

Looking ahead to next year, 2007 will provide the ultimate distraction from the day-to-day business of fighting fires, with the World Police and Fire Games being staged in Adelaide in March. I am sure we will put on an impressive event and prove that South Australia's firefighters are winners on many levels.



From The Chief Officer



MFS Chief Officer and CEO Grant Lupton

Introduction

Throughout the past year the South Australian Metropolitan Fire Service (MFS) continued to collaborate with other emergency services and partner agencies to improve community safety and help protect the people, property, environment and economy of South Australia, from the impact of hazards and emergency incidents.

Objective of the Annual Report

This annual report is a key accountability document that presents and reviews the achievements, performance and financial position of the MFS during the 2005-06 financial year. The report describes in detail the outputs of the MFS and how these have contributed to improvements in community safety outcomes. This document is a report on what we have achieved whereas the MFS corporate vision and future plans are contained in the MFS Strategic Plan 2004 -2009. This Annual Report reinforces our commitment to accurate and transparent disclosure of our operations to the South Australian Parliament and public.

Highlights of the Year

The MFS participated in the national 'Mercury 05' Counter Terrorism exercise in collaboration with South Australia Police (SAPOL) and other emergency services agencies.

The exercise provided an excellent opportunity to prepare our new MFS State Coordination Centre-Fire, which was very soon to see 10 days of continuous action during the Virginia floods; partnering with the SES, CFS and the State Government Recovery Committee to provide 24-hour assistance to the people of Virginia.

During this time the MFS State Coordination Centre-Fire was, at its peak, coordinating emergency resources for the Virginia Flood, a major fire at the Baxter Detention Centre, a light plane incident at Parafield Airport, a fire at the Rex Hotel, Richmond, a chemical spill in Brighton and a house fire; all during a four hour period while the Christmas pageant and its associated Adelaide street closures was occurring. It was a remarkable test and confirmation of not only the new Centre, but also the excellent abilities our senior staff have developed in multi-agency, multi-jurisdictional incident coordination.

Planning and Strategy

It is one of our aims as a fire service to continually improve the quality of service provided and ensure it meets the needs of the South Australian community. During 2005-06 the MFS has reviewed its strategic priorities to ensure that our corporate and business plans align with the plans of the Government of South Australia and provide a foundation to meet the long-term needs of our community.



Prevention and Community Preparedness

The MFS worked to successfully minimise the effects and impacts of emergencies during 2005-06 by significantly increasing the number of participants in prevention and community preparedness education events.

The MFS has delivered educational programs to more than 150 000 members of the South Australian community. The development and implementation of the Road Accident and Awareness Prevention Program (RAAP), delivered to school children across South Australia, has been a major success.



From The Chief Officer cont...

The MFS has provided a number of services that ensure South Australian environs are safe places to live and work. During 2005-06 the MFS performed more than 500 inspections and investigations of buildings to ensure their safety.

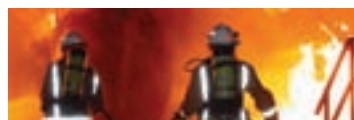


Operational Preparedness

Operational preparedness contributes directly to community confidence in the SA Government's capability to respond to emergencies and to protect the community and infrastructure. Key Services include Training and Development of MFS personnel, the procurement and management of Operational Communications Systems, Information and Communications Technology and the provision of effective Infrastructure and Logistics services.

During 2005-06 the MFS ensured the South Australian community continues to be protected by a professional fire service trained to the highest standards, by achieving more than 600 enrolments in nationally recognised training units. The MFS also successfully recruited and trained 36 new fire fighters during 2005-06

Maintaining a modern fleet of MFS Fire Appliances is essential to protect the community. During 2005-06, while the MFS Engineering Section relocated to temporary premises to provide for the construction of a new facility, we were able to maintain 100% of all service requirements in our comprehensive vehicle maintenance program.



Response

The MFS Metropolitan and Regional stations protect approximately 90% of the South Australian population.

The MFS successfully provided a response service that minimised the effects of emergencies on the community by ensuring an appropriate response to more than 25 000 calls, including more than 1 500 incidents involving structures and more than 5 000 incidents involving mobile property.

In addition to responding to structure fires the MFS also protects the community from a range of other emergencies by providing services that include:

- Managing hazardous materials including chemical spills and unknown substances;
- Road crash rescue;

- Conducting Urban Search And Rescue (USAR) following the collapse of buildings;
- Responding to major State and National disasters.



Recovery

It is estimated that during 2005-06 the MFS saved more than \$900 million property from the effects of fire and other emergencies.

Effective recovery however is more than simply saving property. The MFS believes that recovery involves helping people to return to their normal lives and as a consequence provides an effective post-incident recovery service that ensures all operational personnel involved in incidents with fatalities have received Employee Assistance. During 2005-06 the MFS provided support and assistance to every one of its fire fighters who attended incidents involving fatalities to ensure their continued well-being and on-going ability to protect the community. The MFS is developing and offers a similar service to members of the community immediately following the effects of fire and other emergencies.

Governance and Leadership

The MFS strives to ensure that the South Australian community is protected by a high quality, leading practice fire service. This includes having a service that is considered well governed and managed by measurable and accepted standards.

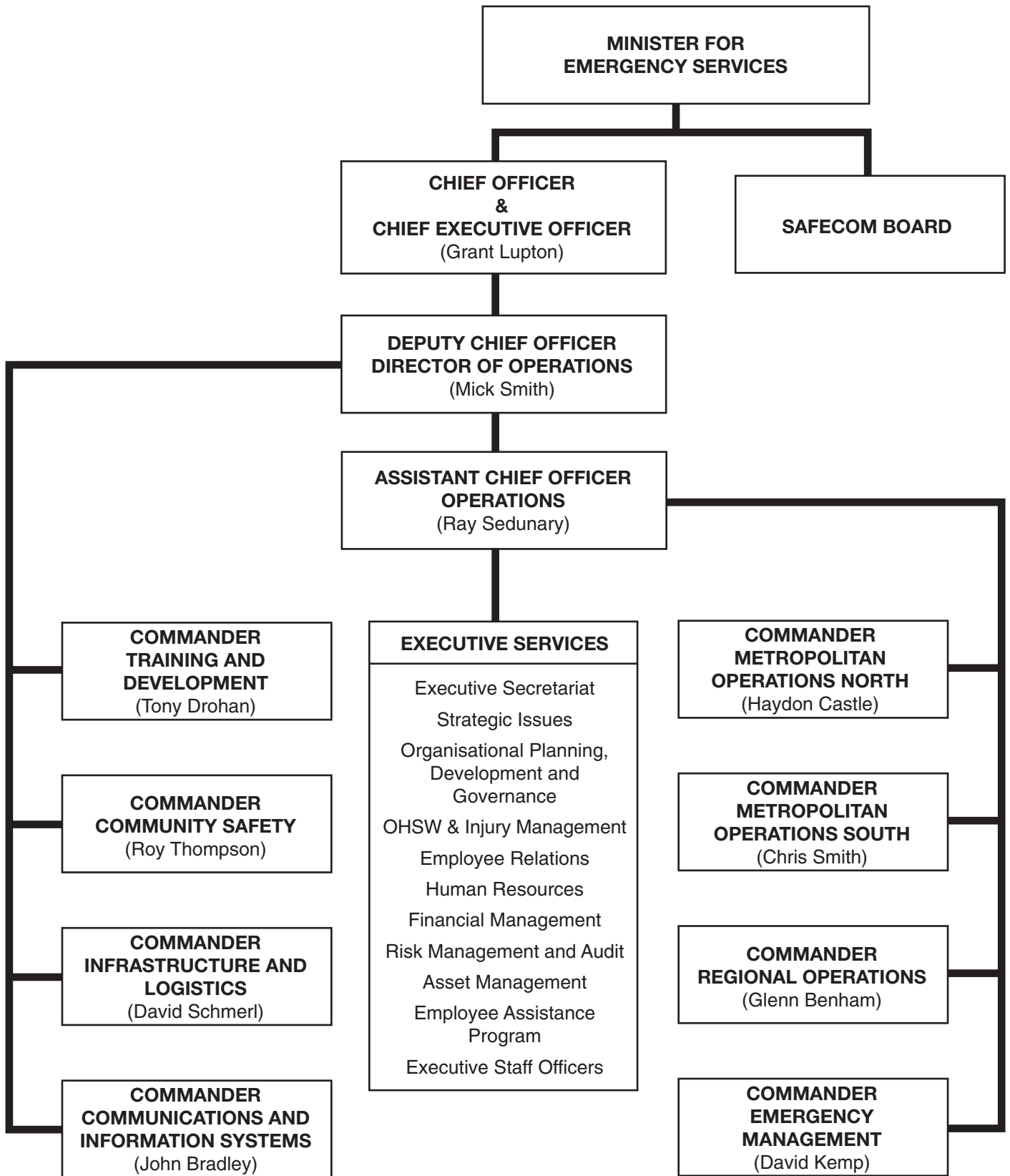
The MFS is recognised as a leader in areas of community education and fire fighter training programs and is regularly audited for compliance with financial and safety management standards.

The MFS has also been actively marketing and promoting South Australia during the lead-up the World Police and Fire Games (WP&FG) to be held in Adelaide during March 2007.

Performing a variety of roles, every member of our organisation contributes to the safety and well-being of our community. I want to personally thank all members of the MFS as well as the South Australian Fire and Emergency Services Commission (SAFECOM) staff for their considerable efforts and their dedication and professionalism in delivering a world-class emergency service. It is an exciting time to be part of the MFS as we lay foundations for the future of emergency service delivery to South Australia.



South Australian Metropolitan Fire Service Organisation Structure



MFS Locations as of 30 June 2006

METROPOLITAN FIRE STATIONS: 18

ADELAIDE FIRE STATION (20)*
99 Wakefield Street
ADELAIDE SA 5000
Ph 8204 3600

ANGLE PARK FIRE STATION (36)
546 Grand Junction Road
ANGLE PARK SA 5010
Ph 8204 3836

BROOKLYN PARK FIRE STATION (45)
Cnr Lipsett and Airport Roads
BROOKLYN PARK SA 5032
Ph 8204 3845

CAMDEN PARK FIRE STATION (41)
65-69 Morphett Road
CAMDEN PARK SA 5038
Ph 8204 3841

CHRISTIE DOWNS FIRE STATION (43)
Lot 121 Holman Road
CHRISTIE DOWNS SA 5164
Ph 8204 3843

ELIZABETH FIRE STATION (33)
Elizabeth Way
ELIZABETH SA 5112
Ph 8204 3833

GAWLER FIRE STATION (35)
Cnr Murray Street and Ayers Road
GAWLER SA 5118
Ph 8522 2464

GLEN OSMOND FIRE STATION (44)
582 Portrush Road
GLEN OSMOND SA 5064
Ph 8204 3844

GLYNDE FIRE STATION (22)
31-33 Glynburn Road
GLYNDE SA 5070
Ph 8204 3822

GOLDEN GROVE FIRE STATION (31)
Previously Ridgehaven
cnr Golden Grove and Yatala Vale Roads
GOLDEN GROVE SA 5525
Ph 8204 3831

LARGS NORTH / MARINE FIRE STATION (27/28)
Cnr Willochra Street and Victoria Road
LARGS NORTH SA 5016
Ph 8204 3828

OAKDEN FIRE STATION (30)
700 Grand Junction Road
GILLES PLAINS SA 5086
Ph 8204 3830

O'HALLORAN HILL FIRE STATION (42)
Majors Road
TROTT PARK SA 5158
Ph 8204 3842

PORT ADELAIDE FIRE STATION (25)
Cnr Grand Junction Road and Langham Place
PT ADELAIDE SA 5015
Ph 8204 3825

PROSPECT FIRE STATION (37)
73 Johns Road
PROSPECT SA 5082
Ph 8204 3837

SALISBURY FIRE STATION (32)
123 Frost Road
SALISBURY SOUTH SA 5106
Ph 8204 3832

ST MARYS FIRE STATION (40)
1125 South Road
ST. MARYS SA 5042
Ph 8204 3840

WOODVILLE FIRE STATION (24)
99 Findon Road
WOODVILLE SOUTH SA 5011
Ph 8204 3824

REGIONAL FIRE STATIONS: 17

BERRI FIRE STATION (60)
Crawford Terrace
BERRI SA 5343
Ph 8582 1980

BURRA FIRE STATION (56)
6 Smelts Road
BURRA SA 5417
Ph 8892 2203

KADINA FIRE STATION (66)
13 Ewing Street
KADINA SA 5554
Ph 8821 1759

KAPUNDA FIRE STATION (64)
5 Main Street
KAPUNDA SA 5373
Ph 8566 2719

LOXTON FIRE STATION (62)
Raymond Terrace
LOXTON SA 5333
Ph 8584 7096

MOONTA FIRE STATION (68)
Cnr Henry and Caroline Streets
MOONTA SA 5558
Ph 8825 3166

MOUNT GAMBIER FIRE STATION (70)
20 Crouch Street South
SOUTH MOUNT GAMBIER SA 5290
Ph 8725 0634

MURRAY BRIDGE FIRE STATION (72)
Hill Street
MURRAY BRIDGE SA 5253
Ph 8532 2061

PETERBOROUGH FIRE STATION (55)
86 Main Street
PETERBOROUGH SA 5422
Ph 8651 2480

PORT AUGUSTA FIRE STATION (51)
1 Trent Road
PORT AUGUSTA SA 5700
Ph 8642 3895

PORT LINCOLN FIRE STATION (54)
Railway Place
PORT LINCOLN SA 5606
Ph 8682 2889

PORT PIRIE FIRE STATION (50)
Grey Terrace
PORT PIRIE SA 5540
Ph 8633 0046

RENMARK FIRE STATION (61)
129 Eighteenth Street
RENMARK SA 5341
Ph 8586 6129

TANUNDA FIRE STATION (63)
154-156 Murray Street
TANUNDA SA 5352
Ph 8563 3359

VICTOR HARBOR FIRE STATION (71)
Crozier Street
VICTOR HARBOR SA 5211
Ph 8552 2252

WALLAROO FIRE STATION (67)
22 Johns Terrace
WALLAROO SA 5556
Ph 8823 2890

WHYALLA FIRE STATION (52)
98 Nicolson Avenue
WHYALLA SA 5600
Ph 8645 7473

OTHER MFS LOCATIONS

MFS TRAINING CENTRE, ANGLE PARK
Includes Engineering Division
480 Grand Junction Road
ANGLE PARK SA 5010
Ph 8243 6500

* Indicates MFS Station Number



MFS And South Australian Community

Legislated Responsibilities

The MFS is governed by The South Australian Fire and Emergency Services Act 2005.

Our Mission

We aim to ensure excellence in the provision of services to the South Australian community that will protect life, property and environment.

We pursue our mission through the goals of:

- Effective planning to meet community and stakeholder needs;
- Minimisation of the frequency and impacts of emergencies through regulation, support and education;
- Operational preparedness to the highest standards, to ensure excellence in the provision of emergency service to the community;
- Provision of a response function that minimises the effects of emergencies on the community;
- Provision of a recovery service that reduces the economic and social impacts of emergencies;
- Demonstration of leadership, prominence and confident promotion of our State's services;
- Excellence in service, innovation and business efficiencies.

Our Framework

Our goals support the emergency services operational framework of:



Prevention

Identification of hazards and the assessment and mitigation of threat to life and property;



Response

Combating the hazard agent and providing immediate relief to affected community;



Preparedness

Development of plans and resources to deal with an emergency or the effects of an emergency;



Recovery

Assistance in returning the affected community to its normal level of functioning after an incident.



2005 - 06 Highlights

Planning and Strategy Activities Highlights

This section provides information on 2005-06 highlights in the context of the objectives set against the emergency services framework of Preparation, Preparedness, Response and Recovery (PPRR), further supported by the MFS' Planning, Strategy, Governance and Leadership initiatives.

Goals

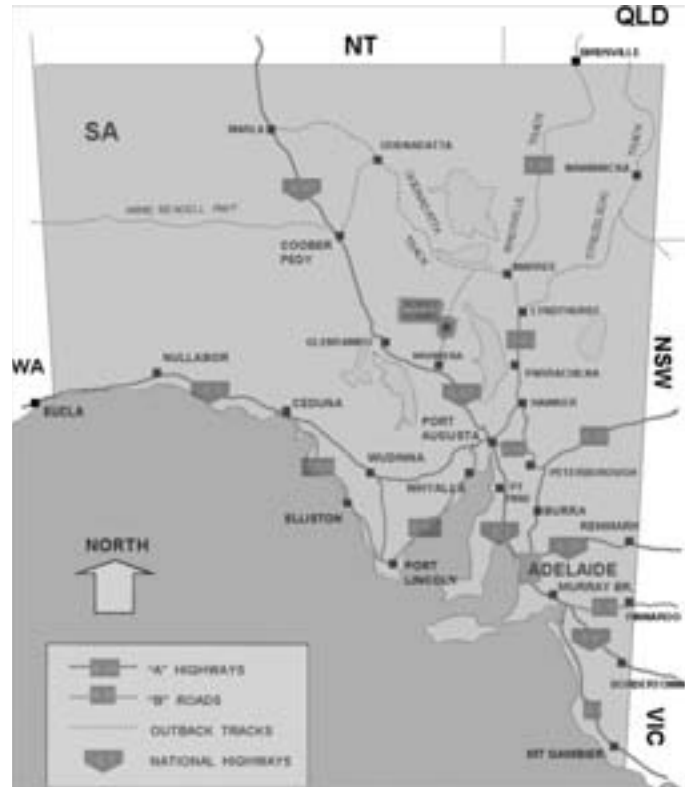
Plan effectively to meet community and stakeholder needs

Outcomes

- Establish organisational development priorities and strategies;
- Consolidate MFS activities;
- Market MFS services;
- Facilitate the development of organisational and operational standards.

Achievements

- Command personnel attended strategic planning forums to assist in the development and implementation of annual operating plans;
- MFS management participated in State and National awareness and consequences programs in relation to the effects of global warming and influenza pandemic;
- As part of a Whole of Government initiative of assessing requirements for services, and in consideration of the changed risk dynamic associated with the expansion of the Olympic Dam mine operations, MFS submitted a proposal for the future fire service provision for the Olympic Dam site and the township of Roxby Downs;
- MFS reviewed Key Performance Indicators (KPIs) and instituted monthly KPI reporting cycle;
- MFS conducted a functional analysis and produced a series of charts describing the activities carried out by the MFS. These charts assist in performance measurement and contribution to the strategic outcomes of the organisation. Furthermore, these functional analysis charts were utilised to develop Position Information Documents, define operational reporting requirements and align the Staff Development Framework (SDF).



Location of Roxby Downs in South Australia



Olympic Dam operation in Roxby Downs



2005 - 06 Highlights

Prevention and Community Preparedness Activities Highlights



This section provides information on 2005-06 highlights in relation to the Prevention element of the PRR framework.

Goals

Minimise the frequency and impacts of emergencies through regulation, support and education.

Outcomes

- Identify risks associated with fire and other emergencies;
- Ensure South Australian environs are safe places to live and work;
- Foster community behaviours that prevent emergencies and increase community preparedness;
- Provide accurate and effective information services to MFS staff, the community and government.

Achievements

Identification of risks included investigation of fires and the provision of expert advice. In 2005-06, MFS:

- Conducted 272 fire investigations (288 in 2004-05), of which 69 were conducted for the Country Fire Service (CFS). The investigations resulted in the following findings:
 - 95 fires (35%) were deliberately lit;
 - 141 fires (52%) were accidentally lit;
 - 36 fires (13%) were of undetermined cause.

The 2005-06 fires resulted in 17 deaths (data relates to all of South Australia). In the course of investigations it was determined that:

- 1 person died in 1 undetermined house fire;
- 2 persons died in 2 accidental house fires;
- 1 person died in 1 undetermined unit fire;

- 3 persons died in a factory explosion;
- 1 person committed suicide in 1 unit fire;
- 5 persons died in 2 deliberate house fires;
- 1 person died in 1 undetermined caravan fire;
- 1 person died in deliberate shop fire;
- 1 person died in 1 accidental shed fire;
- 1 person died in 1 accidental unit fire.

Deaths in structures with smoke alarms	1
Deaths in structures without smoke alarms	2
Deaths in structures with smoke alarms inoperable	8
Deaths in structures with smoke alarms - undeterminable	6

It is encouraging that the overall number of incidents and resultant deaths has decreased year on year. Nevertheless, these poignant statistics should serve as a reminder to our community of the inherent dangers relating to fires and as a continuing call to action to increase readiness and actively engage in fire prevention and preparedness activities.

- Released 11 fire reports to interested parties. The following fire statistics were collected:

Structure Type	2004/05	2005/06
House fires	159	143
Unit/Flat fires	24	19
Factory fires	22	10
School fires	7	9
Shed fires	44	21
Shop/Store fires	13	19
Restaurant fires	5	4
Caravan fires	1	3
High rise	0	1

- Issued 72 warnings to the general public through the electronic and print media in relation to fires that could have been avoided;
- Referred six juvenile firefighters to the Juvenile Fire Lighters Intervention Program (J-FLIP) Program;
- Identified one product safety issue and referred it to the Product Safety Section of the Office of Consumer and Business Affairs (OCBA);
- Referred two safety issues to Workplace Services;
- Referred 25 identified electrical and gas safety



2005 - 06 Highlights

Prevention and Community Preparedness Activities Highlights cont...

issues to the Office of the Technical Regulator within the Department for Transport and Energy Infrastructure (DTEI);

Safety of living and working environs was addressed via assessment, inspection and certification activities. In 2005-06 MFS:

- Provided 160 planning reports and comments in relation to various development projects, including Mitcham Shopping Centre, the Glenelg Entertainment Centre, One Steel Whyalla, Flinders Link, the Queen Elizabeth Hospital, Colonnades extensions, Walker Australia, Waterfront Apartments, Skycity Casino, Harbour Town, Burbridge Business Park, General Motors Holden Elizabeth extensions and Adelaide Airport;
- Performed 253 new connections and/or alterations of fire alarms. New Connections include IKEA and several apartment buildings in the Adelaide City area. Country inspections included Victor Harbour, Port Lincoln and Berri;
- Carried out 316 fire safety surveys and inspections of health, aged care facilities and supported care residential facilities in Metropolitan and Regional areas;
- Conducted 281 inspections of public buildings in the Metropolitan area;
- Investigated 91 fire hazard complaints, ranging from minor incidents where no further action was necessary to serious situations where matters have been referred to the relevant Building Fire Safety Committees;
- Conducted 206 building fire safety committee meetings and inspections throughout Metropolitan and Regional areas, in collaboration with Local Government;
- Conducted 303 licensed premises inspections, of which:
 - 162 were conducted in the Adelaide CBD area;
 - 119 were conducted in the Adelaide suburban area;
 - 22 were conducted in Regional areas;

The inspections yielded the following outcomes (all requests to comply were addressed without further action required):

- 279 locations were declared All Clear;
- 36 locations were issued with Request to Comply;
- 30 locations were identified with faulty exit lights;

- Nine locations were identified with blocked exits;
- Two locations were identified with locked exits;
- One location was identified as overcrowded.

- Conducted 162 hydrant, booster and hose reel commissioning tests, including IKEA, Adelaide Airport, Colonnades extension, Elizabeth City Centre, Adelaide Casino and Magill Training Centre;
- Negotiated with SA Water to implement an agreed method of marking fireplugs throughout the State. The negotiated outcomes have been agreed and SA Water is commencing implementation in 2006-07;
- Conducted 10 hot smoke tests in areas such as Adelaide Airport, Colonnades Shopping Centre, IKEA and Welland Shopping Centre.

Fostering of behaviours that prevent emergencies and increase community preparedness was addressed through research, strategy development, design, provision and review of appropriate programs. In 2005-06, MFS:

- Was represented by Regional Managers throughout South Australia on a wide variety of Community based committees including Bushfire Prevention, Divisional Disaster, Road Safety and Building Fire Safety Committees to improve public awareness and reduce risks to the communities in these areas;
- Took part in 11 community safety improvement meetings, with such organisations as Safety Assist Committee, Strategic Firewatch Alliance, "Aborigines Travelling Well", Road Accident Committee, Aboriginal Health Council, Australian Fire Authorities Council, Adelaide Safer Communities, SAPOL Crime Reduction Unit and SAPOL Education Unit, Country Fire Service (CFS) Project Vulcan and CFS Education Unit, School Care Youth Council and various Road Safety groups;
- Staff was extensively involved in the delivery of community education and prevention campaigns such as the J-FLIP, Road Awareness and Accident Prevention (RAAP) Program, and the "Change your Clock, Change your Smoke Alarm Battery" campaign. Retained firefighters have also supported Community Safety personnel in staffing community safety displays at events such as Paskeville Field Days, Riverland Field Days, Royal Adelaide Show and Mt Gambier Show;
- Delivered 58 presentations to 8 204 students as part of the RAAP Program. RAAP Program was



2005 - 06 Highlights

Prevention and Community Preparedness Activities Highlights cont...

also delivered to Forestry SA in Mt Gambier, Mitsubishi Motors Australia, Port Power Safety Expo and various sporting groups;

- RAAP significance was recognised by involvement of such organisations as AAMI Insurance, through the contribution of a car to support the Program delivery; Mitsubishi Motors Australia, through provision of a large number of test vehicles for use in extrication demonstrations; Professional Firefighters Foundation, through donation of Information Technology (IT) equipment to facilitate delivery of audio/visual presentations to audiences. The following individuals were recognised for their contribution to the program:

- Peter Hall, RAAP Program Coordinator, was nominated for an Australian Fire Service Medal for his efforts in reducing road accident injuries among young drivers. This Medal is the ultimate accolade awarded in recognition of firefighters' professional activities;
- Ryan Scott, a young quadriplegic, injured in a car accident who donates his time to talk to students in the RAAP Program about his circumstances, was nominated for a "Pride of Australia" medal as a role model to young people;



MFS stand at the Royal Adelaide Show 2005



MFS stand at the Royal Adelaide Show 2005



RAAP Event at MFS Headquarters

L to R: Peter Hall, Grant Lupton, Hon Carmel Zollo MLC, Ian Badger (AAMI)

- Received "Best Exhibition of the Show" Award at the 2005 Royal Adelaide Show. This award was based on both the appearance of the exhibition and level of interaction and involvement with the visitors to the stand. The MFS stand received around 15000 visitors, conducted 250 fire safety surveys and was crewed by operational Metropolitan, Regional, Administrative and Retired MFS employees who donated their time to assist with the exhibition;

- Conducted 58 interventions by J-FLIP practitioners, of which 49 were at the request of parents/guardians and nine were Court-directed conferences. The program has been strengthened by the delivery of a J-FLIP training course to 14 Metropolitan and 13 Retained firefighters to improve both the coverage and response times to requests to address inappropriate firefighting behaviour. The availability of this service has been promoted through the Department of Education and Children Services (DECS) and SAPOL Community Officers;
- Fulfilled 628 orders for educational fire safety information to support visits, tours and community events and distributed 206 415 educational items to 52 469 adults and 76 543 children. Of note was fire safety information and presentations to new overseas students and to African humanitarian refugees. These groups are exposed to a special risk, coming from culturally and linguistically diverse backgrounds;



2005 - 06 Highlights

Prevention and Community Preparedness Activities Highlights cont...

- Facilitated 108 unpaid media reports and interviews in relation to 2006 Smoke Alarm Battery Campaign;
- Furthermore, MFS developed and commenced delivery of presentation to Local Government representatives, highlighting the roles and functions of the MFS and Retained Firefighters. This presentation will be delivered in all local government areas where the MFS is located.

Corporate Communication

Throughout 2005-06 the Community Safety Department provided information services to the community and Emergency Services Organisations personnel by:

- Attending 318 emergency incidents;
- Responding to 2 486 media enquiries regarding emergency incidents;
- Providing 158 media releases to the emergency service organisations and the community of South Australia, detailing the activities of the MFS;
- Communicated with MFS staff through a variety of mediums, such as preparation of:
 - Four Code Red newsletters;
 - 44 training news updates;
 - 59 memoranda;
 - 41 service directives;
 - 15 operational procedures;
 - 5 reports.



2005 - 06 Highlights

Operational Preparedness Activities Highlights



This section provides information on 2005-06 highlights in relation to the Preparedness element of the PPRR framework.

Goals

Prepare to the highest standards to ensure excellence in the provision of emergency service to the South Australian community.

Outcomes

- Provide training and development services to MFS personnel;
- Provide operational support services to MFS operations;
- Provide infrastructure and logistics services;
- Provide communications and information systems.

Achievements

Training And Development Services:



Chief Officer with new MFS members

The Training and Development Department is responsible for establishing and maintaining effective Career

Development and Management Systems for the MFS. This includes the management of the Staff Development Framework (SDF) that provides a career pathway for all MFS operational personnel. Outcomes during 2005/06 included:

- Took personnel enrolments for 982 units of study within the SDF, with 367 persons undertaking one or more units of study, (not including Regional Command staff);
- Completed delivery of 759 units of study within the SDF (77% of enrolled units of study);
- Completed 81% of SDF enrolments with external providers and 75% of enrolments with internal providers;
- Modified existing Recruit Development and Breathing Apparatus courses to meet Registered Training Organisation and Staff Development Framework requirements at the Certificate II level;
- Commenced development of a training framework specifically designed to meet the needs of Regional Operations. Regional Operations Training Officers and Regional Managers have been working with Training Department staff to develop a delivery and assessment strategy;



MFS personal attending Combined Service Crash Rescue Exercise

- Commenced development of draft training frameworks for Communications, Marine and Regional Operations;
- Developed and facilitated components of 4-6 of the MFS Station Officers Development Program;
- Facilitated and completed training and assessment of recruit courses 30 and 31;
- Completed probationary requirements for Recruit Squad 30;



2005 - 06 Highlights

Operational Preparedness Activities Highlights cont...

- Developed and facilitated Station Officer (SO) Professional Development Program for SOs applying for promotion to District Officer (DO). The Program was attended by 25 SOs;
- Contributed to and supported the MFS Mt Gambier Pre-employment Program;
- Organised and developed four, two-day Professional Development Programs for Firefighters seeking promotion to Senior Firefighters;
- Commenced development of frameworks for Peer Support and Community Safety;
- Administer work group resources;
- Liaise with media at local level;
- Cost centre financial resources;
- Collect, analyse and provide regulatory information;
- Updated Recruit Training Manual;
- Completed and distributed 15 training operating instructions (screeds);
- Reviewed, updated and distributed 11 training screeds;

The Training and Development Department is also responsible for the development and maintenance of the core skills of personnel to ensure continued delivery of fire and rescue services. Outcomes during 2005/06 included:

- Conducted in-service training courses at Adelaide Station and Angle Park Training Centre for Retained personnel. Courses included, among others, Recruit Development, Supervisor Development, and Breathing Apparatus Training;
- Commenced usage of training resource kits prepared by the Training Department as part of the Staff Development Framework;
- Delivered an in-service course to the National "Undertake Road Accident Rescue" standard to all Regional Stations;
- 86% of Operational Station Officers completed the 6th stage of the eight programmed Officer Development courses;
- Held seven meetings with Operational Training Review Group;
- Developed and distributed Training Resource Kits, including information on how to:
 - Utilise installed fire safety systems;
 - Operate pumps;
 - Inspect dangerous goods facilities;
 - Manage workplace information;
 - Assess building plans;
- Drafted and developed the following Training Resource Kits:
 - Manage a multi team response;
 - Develop Incident control strategies;
 - Implement occupational health and safety (OHS) policies and procedures;
- Facilitated Compartment Fire Behaviour (CFB) training for 237 personnel at the Brukunga State Training Centre;
- Two MFS CFB instructors were invited and delivered training to New Zealand CFB instructors. The MFS received a very favourable feedback, leading to further training program being scheduled for 2006-07;
- Developed, facilitated and assessed course in Australian Inter-service Incident Management (AIIMS) for 95% of SOs and DOs;
- Improved health and wellness levels of staff through provision of over 1 240 hours of wellness training, 300 hours of wellness testing, 67 hours of recruit wellness training and over 110 hours of gym equipment audit.
- Operations personnel from Salisbury and the Riverland competed in the 2006 State Road Rescue Challenge. This Challenge is part of an International competition designed to improve skills, techniques and equipment used in the rescue of persons from motor vehicle accidents. The State Road Rescue Challenge was conducted in April 2006, in conjunction with the Adelaide International Motor Show. All State emergency services were represented at the challenge. This competition demonstrated high levels of cooperation and strengthened ties between agencies. The lessons learnt from this event will be used to further enhance the rescue skills of MFS firefighters;

The Training and Development Department is required to implement and continuously improve quality and compliance systems. Outcomes during 2005/06 included:

- Undertook, completed and passed compliance quality audit by DFEEST, VET Quality Branch for extension to scope of registration, with three areas of 'Good Practice' and no areas of non-compliance;



2005 - 06 Highlights

Operational Preparedness Activities Highlights cont...

- Completed Registered Training Organisation (RTO) Internal Audit;
- Validated 100% of recruit course assessments;
- Piloted 85% of delivered training courses, including courses in AIIMS and Station Officer Professional Development (SOPD) 4-6;
- Published 44 editions of 'Training News' e-newsletter;
- Published two articles published in Code Red, internal MFS quarterly magazine;
- Identified and participated in review of Standard Procedure (SP) 33 'Familiarisation visits';
- Delivered training on Principles of Project Management to 12 MFS personnel;
- Inducted 100% of new staff members into the Training Department, and delivered training in areas specific to their roles, including:
 - Computer training;
 - Certificate 4 in Training and Assessment;
 - Allocated specific portfolio training, including CFB, Technical Rescue, Communications and Incident Control System;
- Inducted 100% of new staff members into the Training Department, and delivered training in areas specific to their roles;
- Completed quality checks for 95% of training products;
- Developed and implemented a project to review the current recording, use and future needs for Training Records for MFS personnel;
- Conducted the annual MFS Training Survey, with 15% response. The results highlighted:
 - Overall level of satisfaction with quality of training is 'Acceptable or above': 90%;
 - Overall level of satisfaction with quality of training materials/product received is 'Acceptable or above': 93%;
 - Overall level of satisfaction with quality of support from Training Department is 'Acceptable or above': 83%;
- 2005-06 also saw a change in the function of training officers from training facilitator to that of project management and program coordination. The change in function was implemented to increase the flexibility of training delivery, maximise efficiencies and utilise

existing skills of seconded staff members;

- Organised and facilitated award ceremony for personnel to receive qualification, Certificate II in Public Safety (Firefighting and emergency services);
- Recruited, selected and trained eight Training Officers and three Education Services personnel;
- Completed plans for 50% of specialised projects, such as:
 - Risk management;
 - Quality approach;
 - Continuous improvement and review;

Operational Support

In relation to operational support, in 2005-06 MFS:

- Conducted six, nine-day courses in Breathing Apparatus (BA) for MFS recruits by Operational Support staff;
- Completed review of various BA models, evaluating strengths and weaknesses to identify potential replacement for 2006/2007 SCBA project implementation;
- Conducted training on the new BA and telemetry equipment in the Metropolitan area, with 55 courses involving 98% of operational staff. Training for regional areas is planned for 2006-07;
- Operational staff assisted in the training of regional operations staff to ensure operational efficiencies were maintained in the fields of road crash rescue, Chemical, Biological, Radiological and Nuclear (CBRN) hazards and BA;
- Conducted research and development into the latest equipment and technology for quick and accurate determination of white powder and other hazardous materials identification;
- Operational support staff produced training packages covering eight types of new CBRN hazard detection and protective equipment to enhance the safety of firefighters and the public;
- Conducted two, three-day multi-agency State CBRN hazards courses, involving 24 staff from various agencies;
- Participated in a national exercise 'Mercury 05' involving all State emergency services to test the preparedness, response and recovery stages to a CBRN hazard incident involving mass casualties;
- Conducted six, one-day Hazardous Materials (HAZMAT) courses for recruits;



2005 - 06 Highlights

Operational Preparedness Activities Highlights cont...

- Conducted decontamination exercises for the State Hospitals to test mass decontamination systems for patients involved in a CBRN or HAZMAT incidents;
- Conducted two, one-day courses by Multi-Agency Response Team (MART), involving MFS and SAPOL staff;
- Completed six MART refresher courses;
- Operational support staff participated with the Central Exercise Writing Team (CEWT) to jointly prepare, conduct and coordinate 12 multi-agency exercises;
- Conducted major and minor exercises at Adelaide, Parafield and Edinburgh airports, Caltex Birkenhead, M Berth Port Adelaide and the Royal Adelaide Hospital to ensure preparedness, response and recovery plans were exercised and reviewed in the event of an aircraft emergency at any of these locations;
- Operations Support Staff participated in the planning for Emergency Service preparedness of major public events across the State, by participating and preparing operational plans for 27 events during 2005-06, for example: opening of the new Adelaide Airport terminal, Clipsal 500, the Royal Visit, City to Bay Fun Run, Bay to Birdwood Event, the Tour Downunder and The Royal Adelaide Show. Furthermore, The Major Events Officer produced 40 notifications to MFS Operational staff on community matters, road closures and restrictions caused by these events that may have affected the timely response capability of appliances.

Infrastructure & Logistics Services

In relation to infrastructure and logistics services, in 2005-06 MFS:

- Regional and Metropolitan operational staff received 365 new personal protective clothing ensembles, bringing the total to 1 455;



MFS members in new Personal Protective Clothing Ensembles

- Undertook development of new vehicle design and equipment configuration involving research and participation of operational staff in development committees;
- Purchased and commenced installation of secondary air-conditioning units in pumping appliances. Completed 50 % of installations in 2005-06;



Pumping Appliance with the Air Conditioning Unit on the roof

- Constructed a prototype urban pumper with stand-alone Power Take-Off (PTO)-driven high pressure pump;
- Commissioned one Mercedes Atego Skyjet appliance;



Mercedes Atego Skyjet Appliance



2005 - 06 Highlights

Operational Preparedness Activities Highlights cont...



General Purpose Heavy Pumper Appliance

- Commissioned six General Purpose Heavy Pumper appliances;
- Completed acquisition plan for Incident Command Vehicle and purchased chassis component;
- Purchased Hook Lift prime mover chassis and Hook Lift component;
- Purchased Mercedes Atego Skyjet chassis component for the third and final Skyjet refurbishment project;
- Building services continued to provide station upgrade and maintenance, in line with MFS 40-year asset replacement program;
- Maintained customer service levels during scheduled temporary relocations in relation to the construction of Angle Park facility;
- Supported operational readiness of MFS fleet through scheduled maintenance program and 24/7 on-call service;

Communication & Information Services

In relation to communication and information services, in 2005-06 MFS:

- Tested, in conjunction with Motorola, a vehicle-mounted repeater unit at the Flinders Medical Centre. The test revealed that whilst the repeater was able to reach deeper into the building, portable radios did not have the capacity to reply. The proposal to adopt repeater was therefore not seen as an option;

Item	2004-5	2005-06
Services added	NR(*)	67
Repaired/replaced	45	4

* NR no records available

- Continued work, in conjunction with Motorola, on overcoming problems with radio communications and their impacts on the current MFS fleet;
- Fine-tuned voice and data radio systems on new appliances prior to their commissioning into operational duties;
- Minimised potential failures of portable radio batteries and mobile radios through preventive replacement of batteries and checking of mobile radios in appliances;
- Carried out repairs of all forms of communication and IS equipment:
- Conducted, regular, six-monthly maintenance of

ITEMS REPAIRED	2005-06	2004-05
Concentrator line cards	6	4
Concentrator modem cards	1	1
Battery chargers and turn out systems	3	4
Portable radios	63	92
VHF turnout radios	4	(*) NR
Portable radio microphones	9	111
Radio heads	8	0
Replacement of UPS batteries	8	NR
Testing and replacement of concentrator batteries	8	NR
In vehicle portable chargers	20	NR
Pagers	135	110
Remote gate and door transmitters	49	NR
MDT face consols (button repairs)	25	29
Mobile phones	10	NR
Desktop phones	20	NR
Portable displays	63	92
Radio heads	8	0
Transceivers	2	NR
Antenna	5	NR
Pocket chargers	25	NR
Microphone and cord	9	111
Condemned/replaced batteries	50	60

(*) NR no records available



2005 - 06 Highlights

Operational Preparedness Activities Highlights cont...

communications and ICT equipment in regional stations that reduced the incidence of equipment failure. Of primary concern have been the batteries backing up Fire Alarm Monitoring (FIREMON) computers and fire alarm concentrators. Maintenance visits have detected failing batteries and allowed replacement prior to any major problems;

- Selected Motorola Mobile Computer Terminal (MCT) as a replacement for the existing mobile data terminals (MDTs). Wiring and screen mounts have been installed in all Metropolitan responding vehicles;
- Did not proceed with the proposal to provide FIREMON interface cards to the administration computers in regional fire stations. It was deemed more cost effective to have a programmed computer ready for installation in the case of any failure with a local crew member standing-by at the station until the technician has completed the change over;
- Continued the change-over from LINK to GRN pagers, with 50 new pagers purchased in 2005-06. Of these, 20 were additional requirements leaving 30 for replacement of units that were beyond economical repair. During the reporting period 135 pagers were repaired and placed back in service;
- Provided radios and MDTs, including wiring and diagrams, to the Engineering Department to assist with the construction of appliances. This assistance significantly depleted the stock of spares until old appliances were decommissioned and stripped;
- Supplied hands-free car kits to match phone specifications, enabling uniformity of phone kits and phone communication, whilst driving, within the requirements of the road traffic act;
- Provided mobile phones and PC synchronisation cables to all members of Community Safety Department;
- Continued the project to install mobile phones and hands free car kits to all pumping and rescue appliances. The project is nearing completion.



Minister for Emergency Services Hon Carmel Zollo MLC attends CBR equipment demonstration



2005 - 06 Highlights

Response Activities Highlights



This section provides information on 2005-06 highlights in relation to the Response element of the PPRR framework.

Goals

Provide a response function that minimises the effects of emergencies on the community.

Outcomes

- Ensure appropriate and effective professional response to fire and emergency incidents;
- Contribute to the development of enhanced state emergency management arrangements;
- Ensure an effective management of incident management and specialist response projects;
- Ensure provision of effective operational communication systems and services.

Achievements

In relation to response to fire and emergency incidents, in 2005-06 MFS:

- Carried out 24 054 emergency responses (including MFS dispatches to State Emergency Services (SES), CFS and MFS Retained firefighters);
- Attended a number of significant incidents including:
 - January 2006: Wallaroo Primary School Fire - \$2,000,000 damage;
 - December 2005: Mt Gambier Timber Mill Fire;
 - May 2006: Mt Gambier Timber Mill Fire - \$500,000 damage;
 - March 2006: Loxton 300 tones of pine logs fire;
 - June 2006: Kapunda Tourism Icon "Map the Miner" fire - \$200,000 damage;
- Assisted the CFS to three major fires including Keith, Wangary and Burra;

- Assisted the SES for duration of 10 days with staff and equipment in the Virginia floods;
- The Communications Centre (COMCEN) continued to handle call receipt and dispatch for the greater metropolitan area, all MFS auxiliary stations, all SES, and a number of near metropolitan CFS brigades (approximately 40% of the total CFS emergency calls). The Figures below provide a comparison of the number of calls handled over the last six years. These figures include dispatches within CFS area and include MFS Regional Stations.

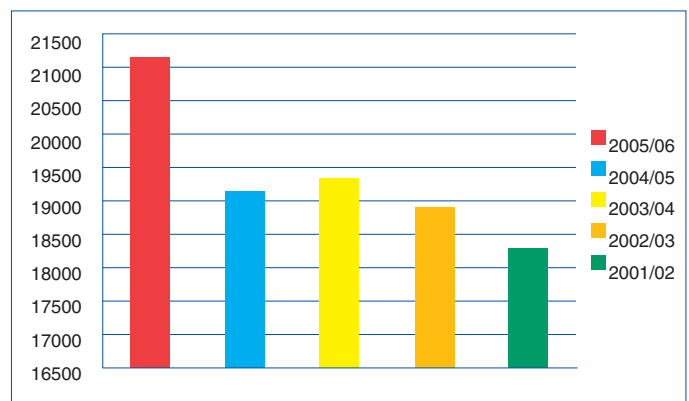


Figure 1. Number of incident call receipt and dispatches managed by COMCEN

Note: The reduction in incidents evidenced in 2004-05 is largely due to an industrial action period during which no records were completed.

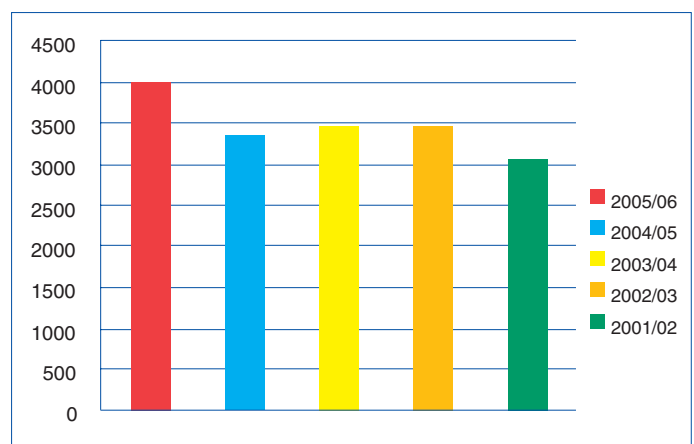


Figure 2. Vehicle movements related to incident response



2005 - 06 Highlights

Response Activities Highlights cont...

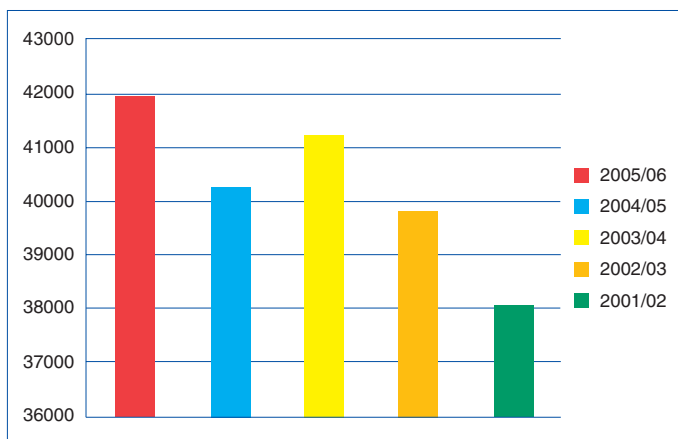


Figure 3. Dispatches that included CFS brigades (and SES 4th quarter 2005-06)

Figure 3 includes three months of responses for SES (in 4th quarter of 05-06 only) as well as CFS;

Furthermore, in 2005-06 MFS:

- Continued to manage the 3-year South Australian State Urban Search and Rescue (USAR) Taskforce Capability Project, aimed at the establishment of a State-based capability for deployment and operation in a self-sustaining manner for a period of up to ten days on an intra- or interstate major structural collapse;
- Continued to manage the 4-year MFS' Australian Inter-service Incident Management System accreditation (AIIMS), aimed at facilitation, implementation, maintenance and review of the training of MFS staff;
- Continued to manage Advanced Incident Command System (ICS) modules for appropriate Emergency Agency staff including: MFS, CFS and SES;
- Assisted in the design and commissioning of the new MFS State Coordination Centre-Fire to maintain operational support and urban fire hazard leader readiness for all MFS responses to incidents in South Australia;
- Formed an Avian Flu Pandemic Working Group to develop Influenza Pandemic strategies based on the MFS Business Continuity Plan. The Working Group's objectives are to minimise the impact of an influenza pandemic event on the MFS workforce and to mitigate any potential inability of the MFS to continue to provide a response to emergencies in South Australia;

- The new version of Brigade Operations Management System (BOMS) has provided the stable and secure platform required for the additional data insertion related to the introduction of emergency Call Receipt and Despatch (CRD) for the SES. This functionality was achieved in early April 06 and continues to deliver appropriate incident responses across all



MFS crew fighting a house fire
three SAFECOM agencies.



MFS crew attending fire at Pacific Salt



2005 - 06 Highlights

Recovery Activities Highlights



This section provides information on 2005-06 highlights in relation to the Recovery element of the PRR framework.

Goals

Provide a recovery service that reduces the economic and social impacts of emergencies.

Outcomes

- Minimise post-emergency disruption to the community;
- Provide effective post-incident support and development to emergency service personnel.

Achievements

In 2005-06 MFS:

- Assisted in 47 incidents through its Critical Incident Stress Management program;
- Conducted 15 community support sessions, for the benefit of incident secondary victims such the members of the Public who may have been affected by an incident;
- Assisted the SES and other recovery agencies for 10 days to mitigate the effects of the Virginia floods;
- Attended Emergency Management Australia courses on recovery planning and activities for emergency incidents;
- Conducted pre-planning recovery exercises involving Northern Metropolitan emergency management forum and the Southern District Councils;
- A number of Retained Staff underwent Peer Support Training and continued to provide an on-going support capability for any staff member who may feel that they need assistance or advice in this area. Retained staff work in close cooperation with the Employee Assistance Coordinator to provide this

valuable service.

Another significant element in the Recovery activities is the great work of the Australian Professional Firefighter Charity Foundation (APFF). The Foundation was formed by firefighters to assist affected people in recovering from the consequences of fire. The APFF, as part of its charter, participates in Recovery activities by offering financial or in-kind assistance to people/families who have been affected by fire.

The APFF contributes to Recovery activities through a referral from the MFS crews attending an incident. The attending MFS personnel see first hand the impact that fire has on the public. The ability to offer the affected people a small but an immediate assistance from the APFF is seen as a way of alleviating some of the victims' trauma, and allows the MFS crews to contribute to Recovery activities in a meaningful way. Usually it is the crew themselves who ascertain what is the most immediate need of the family and even source the goods from local suppliers. The APFF fund the purchases and donations up to \$1 000.

It is important to note that the APFF assistance is given regardless of any other insurance or government support that is available to the affected members of the public. Throughout 2005-06 the following Recovery assistance was provided:

- West Lakes House Fire: on the request of the Woodville and Port Adelaide MFS crews, the APFF provided the family with a new refrigerator to the value of \$600;
- Adelaide Foothills House Fire: on the request of MFS, the APFF provided a donation of \$600 towards the purchase of new bedding;
- Morphett Vale House Fire: on the request of Christies Downs MFS crew, the APFF provided donation of \$600 towards the purchase of children's clothing;
- Angle Park Unit Fire: the media publicized the activities of the APFF, and as a result, a member of the public made a donation to the APFF to assist the disabled occupant of the unit damaged by fire. The APFF matched that donation and purchased a laptop computer to the value of \$1 600;

Furthermore, the APFF works closely with the Adelaide Women's and Children's Hospital Burns Unit in a program aimed at prevention of burns and recovery from incidents involving fire. The great exponent of this APFF assistance is its involvement in the Camp Smokey.



2005 - 06 Highlights

Recovery Activities Highlights cont...

The Camp is organised to assist young victims of fire on their road to recovery. For the past six years the APFF sponsored the Camp through the involvement of professional firefighters and donations of over \$50 000.



MFS Personal cleaning up a hazardous substance spillage



MFS crew attending a road accident



2005 - 06 Highlights

Governance Activities Highlights

Goals

Excel in service, innovation and business efficiencies.

Outcomes

- Contribute to and align with MFS strategic policy and direction;
- Manage human resources in accordance with MFS policies and procedures;
- Ensure effective management of physical and financial resources;
- Ensure effective management of safety;
- Ensure effective management of business support services;
- Ensure effective measurement and evaluation of performance;
- Provide clear reporting to MFS Executive against operational plans.

Achievements

In 2005-6 MFS:

- Conducted ongoing reviews of standard operating and administrative procedures;
- The Community Safety Department initiated cross-functional teams. Individuals with the appropriate knowledge, skills and abilities were identified and assigned to these teams. The cross-functional teams have been developed to enable a flatter learning curve for people coming into the Department;
- As per the last Enterprise Agreement (EA), organised an independent review of the Fire Cause Investigation Section. After an extensive consultation and negotiation a new Position Information Document has been produced and three new Fire Investigator positions were established;
- Actively supported a diverse workforce. 24 of the 250 authorised retained staff are women, representing 9.6% of the workforce. This percentage has remained steady over the past year;
- Reviewed and implemented development and maintenance of individual asset and equipment replacement plans for MFS operations;
- Commenced review of logistics system to enhance asset management capabilities;
- Proposed expansion of services to other emergency services agencies in line with construction of new workshop facilities;
- Continued to review whole of life appliance and equipment costing and servicing efficiencies;

- Continued to participate in the development of SAFECOM Geospatial Information System (GIS);
- Continued to develop and refine security procedures to manage terrorism alert levels and security information issues;
- Formed two security committees: one to address internal security issues and other to develop external security measures;
- Continued to develop risk assessments and response plans.



2005 - 06 Highlights

Leadership Activities Highlights

Goals

Demonstrate leadership, prominence and confidently promote our State's services.

Outcomes

- Build leadership and management skills;
- Provide strategic policy advice and research;
- Be environmentally friendly.

Achievements

In 2005-06 MFS:

- Conducted two Supervisor Development courses at the Angle Park Training Centre for retained supervisors and firefighters who have contested promotions assessments;
- Operations retained and command staff were regularly involved at a regional level with various interagency exercises and forums to improve efficiency and effectiveness of the service provided to the community;
- Commander Regional Operations represented the MFS on the State Bushfire Prevention Committee and State Road Crash Rescue Working Party;
- Held discussions with SAFECOM Director of Human Services to consider strategies for a whole of sector approach to the issue of employer support for the release of employees for emergency response duties;
- Achieved energy consumption target reduction (Actual consumption of 11 688GJ versus target of 12 694GJ).

Furthermore, the Chief Officer's Station Visits saw an extremely close competition between all 17 Regional Operations Stations. A combined assessment of station, appliances, firefighter knowledge and skills resulted in Pt Lincoln being awarded first prize. Loxton finished second with Port Pirie and Tanunda tying for third place.

MFS Involvement in AFAC

MFS actively participates in the Australasian Fire Authorities Council (AFAC). AFAC brings together Chief Officers and Chief Executive Officers of every fire and emergency service in Australia and New Zealand.

MFS staff attended the following AFAC Strategy Groups:

- Business Management;
- Community Safety;
- Learning and Development;
- Operational Services.

Furthermore, MFS participated in the activities of the following AFAC Sub-Groups:

- Built Environment;
- Community Education;
- Fire Engineering;
- Fire Investigation and Analysis;
- Rural/Land Management;
- Urban.

Through its participation in AFAC activities, MFS contributed to the following achievements:

- Promotion of the McDonald's Home Fire Escape Plan, conducted through all McDonald's store outlets nationally to alert families to the need to have an escape plan in the event of a fire in their home;
- Identification through research conducted by AFAC and other fire services that photo-electrical smoke alarms provided an earlier and more consistent warning of a possible fire in residential dwellings than ionising type alarms;
- Development of a national position of the use of reclaimed water for firefighting;
- Standardisation of Fire Alarm Panel requirements for firefighters;
- Progression of a national Fire Safe Cigarette standard;
- Uniform collection of fire and emergency incident statistics;
- Development of logistics of evacuation of child care centres in multi storey buildings;
- Assessment of Smoke Cloak impacts on firefighters (Smoke Cloaks are smoke screens used for anti theft measures);
- Exposure of dangers of Car Stackers (non sprinkled premises that hold less than 40 cars but stack them to greater than 6 metres);
- Development of Australian Standard AS2419 – Fire Hydrant Installation;
- Development of Australian Standard AS4967 – Protective Clothing for Firefighters: Requirements and test methods for protective clothing used for structural firefighting.





Australian Incident Reporting System

Table 1: Types of Incident by Station – Outdoor Property and Structure Incidents - Stations 20 to 49 (Metropolitan)

Stations	Public Assem	Educa tion	Insti tution	Resi dential	Shop	Indu strial	Manu fact	Store	Special *	Grass Tree	Mobile property	Emer gency #	Insta llation	Faults	Sal vage	MFA (**)	Justif calls	Out of District	TOTAL Incidents	Assisted	Total including Assisted
20 Adelaide	11	6	5	40	20	39	1	1	32	141	45	484	943	1198	67	80	144	6	3263	1921	5184
22 Glynde	4		3	51	3	4	1	5	26	81	46	266	97	157	17	19	42	24	846	136	982
24 Woodville	2	2	1	37	6	6	4	6	23	101	59	249	143	206	24	17	55		941	742	1683
25 Pt Adelaide	2	2	1	22	3	5	3	3	13	56	28	90	63	111	10	15	28		455	276	731
27 Marine												1			2		1		4	6	10
28 Largs North	1	1	1	13		3		7	6	52	22	60	42	45	6	11	27		297	58	355
30 Oakden	3	3	2	41	4	8	1	8	32	158	92	265	149	262	18	41	52	3	1142	1121	2263
31 Golden Grove	7	3		30	1	4		2	25	82	40	146	57	92	12	12	33	27	573	123	696
32 Salisbury	3	6		61	3	6	2	5	27	271	84	368	126	266	31	54	115	113	1541	641	2182
33 Elizabeth	3	1		72	6	6	3		24	495	145	245	101	200	22	92	116	136	1667	394	2061
35 Gawler	2	1	1	8	1	2			7	66	13	69	26	49	11	8	25	43	332	9	341
36 Angle Park	3			32	5	1	7		7	111	64	164	107	219	8	15	52	5	800	309	1109
37 Prospect	3		2	42	3	6	1		19	74	34	244	123	163	17	14	38		783	489	1272
40 St Marys	8	5	4	65	2	10	1	2	19	100	76	272	198	283	34	19	87	13	1198	878	2076
41 Camden Park	4		1	38	2	10	1	1	17	78	33	151	148	194	13	18	31		740	332	1072
42 O'Halloran Hill		3		24	1	5		1	20	57	24	177	48	97	6	11	40	35	549	272	821
43 Christie Downs		1		32	2	4	1		9	118	52	158	60	110	17	26	83	140	813	301	1114
44 Glen Osmond	2	1	2	21	3	10			16	29	11	181	152	230	17	12	35	38	760	73	833
45 Brooklyn Park				33		8	1	1	17	49	39	190	117	196	18	14	48		731	371	1102
TOTAL	58	35	23	662	65	137	27	42	339	2119	907	3780	2700	4078	350	478	1052	583	17435	8452	25887

* Properties not classified in other categories and mainly outdoors, eg signs, fences, properties under construction or demolition

** MFA – Malicious False Alarm

Category includes dangerous substances rescues, vehicle accidents, etc

Please note table 1 includes MFS-related calls only

Table 2: Types of Incident by Station – Outdoor Property and Structure Incidents - Stations 50 to 72 (Regional)

Stations	Public Assem	Educa tion	Insti tution	Resi dential	Shop	Indu strial	Manu fact	Store	Special *	Grass Tree	Mobile property #	Emer gency #	Insta llation	Faults	Sal vage	MFA (**)	Justif calls	Out of District	TOTAL
50 Pt Pirie	1	1		6			2		6	42	6	40	40	93	1	8	21	30	297
51 Pt Augusta		3	1	25	2			1	7	72	9	77	26	88	4	12	42	42	411
52 Whyalla	1		1	12	1	1	6	4	2	61	24	66	39	98	4	21	30	10	381
54 Pt Lincoln	4		3	7	3	1		1	2	38	3	29	43	60	1	10	21	16	242
55 Peterborough				6				1		2	2	8	2	9	1	1	4	5	41
56 Burra				3						1	2	1		7	2		3	4	23
60 Berri				2	1					8	1	20	11	12		3	10	21	89
61 Renmark				7		1		1	4	22	2	34	10	32	1	5	9	10	138
62 Loxton				4		1				7	2	24	6	39		2	7	11	103
63 Tanunda				3						3		10	9	30	2	2	1	5	65
64 Kapunda				3		1				6	1	4	7	14			1	7	44
66 Kadina	1			2					1	3	2	14	2	12		1	2	27	67
67 Wallaroo		2		1				1	7	1	2	11	3	2	2	2	4	5	43
68 Moonta				1	1					6		11	1	6		1	4	15	46
70 Mt Gambier	3		2	24	3	3	11	3	3	49	7	130	55	149	6	14	24	35	521
71 Victor Harbor			2	3	1			1	2	15	2	39	35	45	2	3	11	10	171
72 Murray Bridge			1	18	1	1			7	47	10	60	35	85	1	7	11	28	312
TOTAL	9	7	10	127	13	9	19	13	41	383	75	578	324	781	27	92	205	281	2994

* Properties not classified in other categories and mainly outdoors, eg signs, fences, properties under construction or demolition

** Malicious False Alarm

Category includes dangerous substances rescues, vehicle accidents, etc

Please note table 2 includes MFS-related calls only



Table 3: Method of Notification of an Incident Call Description to the Fire Service

CALL DESCRIPTION	Count
Exchange telephone direct to Fire Service	1232
Direct Fire Service alarm	6936
Radio	223
Direct report to fire station (verbal)	66
Direct telephone tie-line to Fire Station (including '000' Emergency Service)	14209
Telephone/paging alarm system (Country Brigades Call Out)	1388
TOTAL	24054

Table 4: Summary of Incidents Attended by Day of Week and Time of Day

HOUR TO	SUN	MON	TUE	WED	THUR	FRI	SAT	TOTAL	%
1:00 AM	191	123	116	98	112	101	172	913	3.80
2:00 AM	158	87	71	83	99	90	133	721	3.00
3:00 AM	121	62	71	62	86	80	118	600	2.49
4:00 AM	123	79	73	73	65	71	117	601	2.50
5:00 AM	106	79	56	58	81	86	102	568	2.36
6:00 AM	91	82	72	73	44	65	87	514	2.14
7:00 AM	88	96	86	87	78	79	95	609	2.53
8:00 AM	85	122	108	136	93	151	111	806	3.35
9:00 AM	129	177	156	159	173	183	121	1098	4.56
10:00 AM	129	137	166	160	158	198	133	1081	4.49
11:00 AM	126	135	146	128	161	165	141	1002	4.17
12 noon	144	186	181	168	174	178	151	1182	4.91
1:00 PM	145	162	180	173	167	169	182	1178	4.90
2:00 PM	159	197	173	146	169	195	155	1194	4.96
3:00 PM	181	148	179	192	191	187	168	1246	5.18
4:00 PM	171	188	152	206	188	204	172	1281	5.33
5:00 PM	149	183	159	186	199	187	183	1246	5.18
6:00 PM	156	204	230	213	169	217	214	1403	5.83
7:00 PM	162	220	239	179	161	222	206	1389	5.77
8:00 PM	162	178	195	174	163	186	193	1251	5.20
9:00 PM	150	160	188	137	176	185	147	1143	4.75
10:00 PM	145	136	172	141	156	179	156	1085	4.51
11:00 PM	137	115	135	148	125	162	204	1026	4.27
12 midnight	101	125	137	123	89	166	176	917	3.81
TOTAL	3309	3381	3441	3303	3277	3706	3637	24054	
%	13.76	14.06	14.31	13.73	13.62	15.41	15.12	100.00	



Table 5: Summary of Emergencies Other Than Fires

Type of Emergency	Count
Over Pressure Rupture	3
Medical Assistance	6
Emergency Medical Services	924
Lock-ins	6
Extrications	1 327
Flammable Spill/Leaks	985
Heat related & Electrical	365
Hazardous Materials	85
Misc Hazardous Situations	76
Aircraft	4
Hazardous Conditions	51
Water & Smoke	343
Assist Other Agencies	236
Severe Weather	139
Animal Rescue	225
Service Call	196
Location Related	2
Investigations	684
Good Intent	496
Bomb Scare	4
No Cause Found	3 756
TOTAL	9 913

Table 6a: Number of Fires Per Property Type

Property Type	\$ Damage									TOTAL INCIDENTS
	0 -99	100 -999	1000 -9999	10000 -24999	25000 -49999	50000 -249999	250000 -999999	1mil -4.9mil	5mil plus	
Public Assembly	1	15	7	2	1	2	0	0	0	28
Educational	1	6	0	5	1	1	0	2	0	16
Institutional	1	0	1	1	0	0	0	1	0	4
Residential	6	31	58	29	17	41	2	0	0	184
Shop, Store, Office	2	10	12	3	3	3	2	1	1	37
Basic Industry	8	33	2	1	0	3	0	0	0	47
Manufacturing	0	2	7	2	0	2	0	2	0	15
Storage	0	6	26	11	6	1	0	0	0	50
Special	21	99	246	39	11	9	0	0	0	425
Mobile	0	30	241	38	12	5	0	0	0	326
Undetermined	0	1	0	0	0	0	0	0	0	1
TOTAL	40	233	600	131	51	67	4	6	1	1133



Incident Number 619692 (Pirie Street explosion) had an excessive damage of \$5 000 000.

Statistics for the twelve months show that in 350 cases, fires had reached such a proportion that without the intervention of the Service the damage would have been considerably higher. A comparison of the pre-fire valuation of the properties and the actual fire loss figures is as follows:

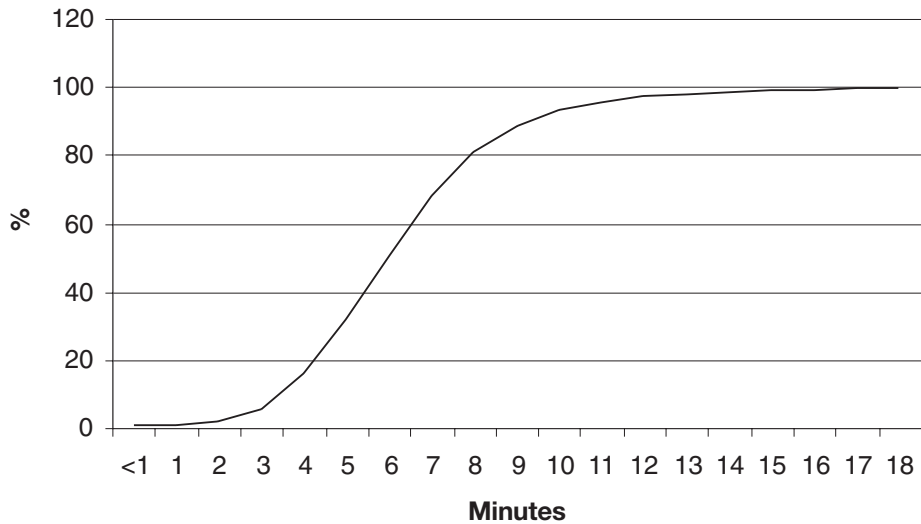
Table 6b: Value Saved Due to MFS Action:

	Structures	Mobile Property
Number involved	233	71
Pre-Fire valuation	\$810,984,450	\$2,283,520
Property damage	\$12,413,750	\$648,100
Value saved	\$798,570,700	\$1,635,420

Table 7: Possible Causes of Ignition Factor

FACTOR	Count
INCENDIARY	
Incendiary	854
SUSPICIOUS	
Suspicious	148
MISUSE OF HEAT OF IGNITION	
Abandoned, Discarded Material	126
Falling Asleep	2
Inadequate Control of Open Fire	1
Cutting, Welding	12
Children Playing	12
Unconscious, Mental or Physical Impairment	4
MISUSE OF MATERIAL IGNITED	
Fuel Spilled	22
Flammable Liquid used to Kindle Fire	3
Washing Part, Cleaning, Painting	1
Improper Container	1
Combustible to Close to Heat	45
Child With, Child Playing	10
MECHANICAL FAILURE, MALFUNCTION	
Part Failure, Leak, Break	24
Automatic Control Failure	4
Manual Control Failure	2
Short-Circuit, Ground Fault	21
Other Electrical Failure	50
Lack of Maintenance, Worn out	13
Backfire	10
DESIGN, CONSTRUCTION, INSTALLATION DEFICIENCY	
Design Deficiency	3
Construction Deficiency	1
Other Installation Deficiency	4
Property to Close to Other Heat Source	2
OPERATIONAL DEFICIENCY	
Collision, Overturn, Knockdown	5
Accidentally Turned On, Not Turned Off	38
Unattended	30
Overloaded	66
Spontaneous Heating	21
Improper Start-up, Shut-down Procedure	2
Failure to Clean	13
NATURAL CONDITION	
Lighting	2
OTHER IGNITION FACTOR	
Rekindled	8
Attached, Protected Exposure	6
Ignition Factor unclassified (99)	8
Unclassified (00)	338
TOTAL	1 912

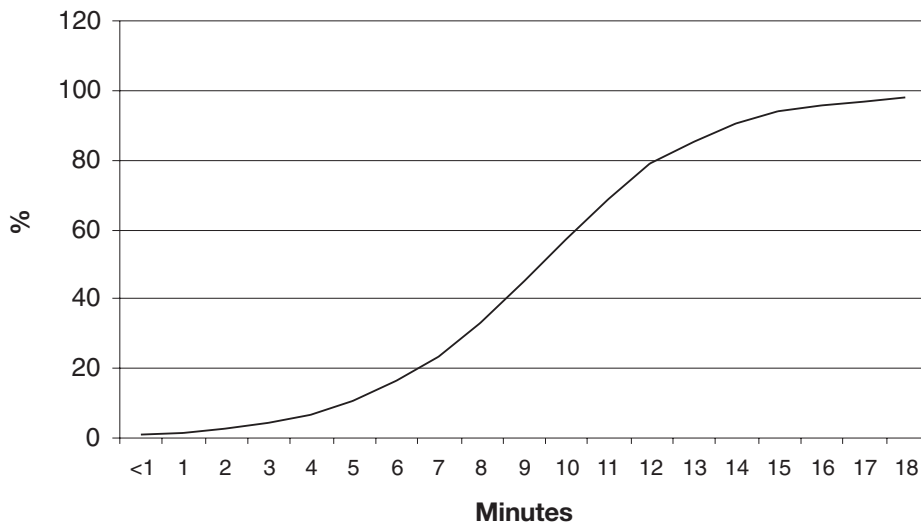




Graph 1: Frequency of Alarm to First Arrival Time (%) 1/7/2005 to 30/6/2006 for Stations 20 to 49 (Metropolitan):

Note: time is taken from the time of alarm receipt to the time of arrival of the first appliance

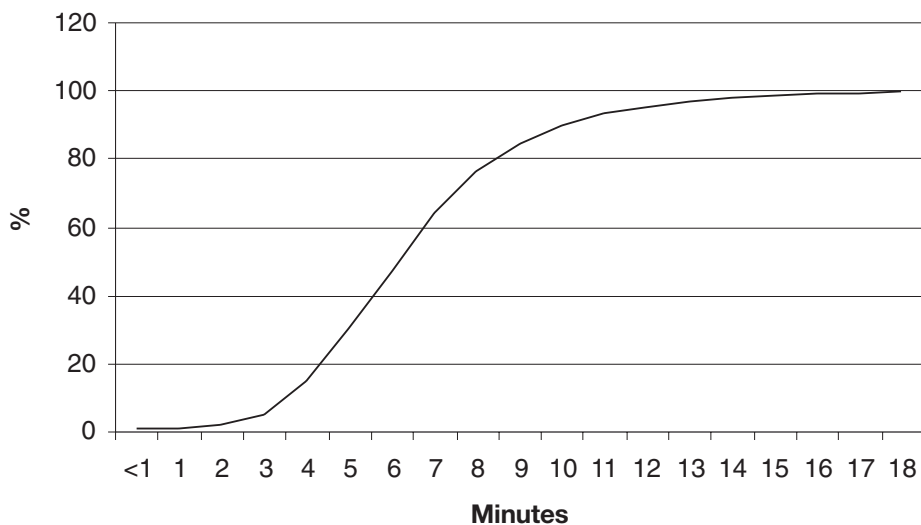
- Average arrival time (min): 6.79



Graph 2: Frequency of Alarm to First Arrival Time (%) 1/7/2005 to 30/6/2006 for Stations 50 to 72 (Regional):

Note: time is taken from the time of alarm receipt to the time of arrival of the first appliance

- Average arrival time (min): 10.18



Graph 3: Frequency of Alarm to First Arrival Time (%) 1/7/2005 to 30/6/2006 for Stations 20 to 72 (All Stations):

Note: time is taken from the time of alarm receipt to the time of arrival of the first appliance

- Average arrival time (min): 7.12



Table 8: Fire Statistics for the Period 01/07/2001 to 30/06/2006 for All Stations (Stations 20 to 72)

CATEGORY	# OF INCIDENTS				
	2005-06	2004-05	2003-04	2002-03	2001-02
A Risk Fires 1st Alarm	43	35	38	30	52
B Risk Fires 1st Alarm	156	136	135	142	169
C Risk Fires 1st Alarm	1 294	1244	1512	1597	1571
A Risk Fires Grt Alarm	5	2	3	7	4
B Risk Fires Grt Alarm	8	10	12	14	13
C Risk Fires Grt Alarm	22	48	15	27	20
Vehicles Fires	1 083	1042	1287	1169	1210
Brush Fences	146	145	259	302	213
Grass Fires	2 628	2347	2731	2812	2925
Dangerous Substance	1 118	1006	1296	1378	1481
Rescue	2 269	1565	1861	1624	1545
Salvage	361	242	279	281	243
Emergency	921	650	653	654	633
Animal Rescue	153	135	173	168	197
Justified Calls	1 379	1064	1150	1208	1134
False Alarms					
Malicious Calls	709	664	819	693	892
Workman / Tester	1 807	1443	1402	1015	997
Line Faults	1 265	1144	1178	980	731
No Apparent Cause	3 769	3191	3628	4100	3810
Equipment Fault	0	0	0	0	0
Dust Steam Etc	1 062	819	1450	1560	1685
Undetermined	2	2	66	105	56
Other Dispatches					
CFS Dispatch	2 226	1882	2156	2109	1668
SES Dispatch	271	N/A	N/A	N/A	N/A
MFS Retained Dispatch	1 145	N/A	N/A	N/A	N/A
Other Calls					
Cancelled Dispatches(*)	212	N/A	N/A	N/A	N/A
TOTAL	24 054	18816	22103	21975	21249

(*) During a high period of activity MFS may perform simultaneous dispatches to the same incident. In such circumstances, one of those dispatches is classified as "Cancelled Dispatch".



Table 9a: Fire Fatalities per Incident in 2005-06
(data relates to MFS areas only):

Incident Number	Fatalities
603178	1
606648	1
613272	1
616417	2
617979	1
623164	1
TOTAL	7

Note:

- The above fatalities were members of the public. There were no fatalities among the members of the MFS;
- Six fatalities occurred in private dwellings and one fatality occurred in a boarding house

Table 9b: Fire Injuries in 2005-06

Members of the public in fires attended by the MFS	46
Members of the MFS	7
TOTAL	53



Human Resources

The following tables represent key Human Resources statistics for MFS in 2005-06:

Number of Persons	1042
--------------------------	------

Number of Full-time Equivalent Positions (FTE)	834.7
---	-------

Gender	% Persons	% FTE
Male	95.78	97.57
Female	4.22	2.43

Number of Persons Separated from the agency during the last 12 months	55
--	----

Number of Persons Recruited to the agency during the 05/06 financial year AND who were active/paid at June 2006	87
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Number of Persons Recruited to the agency AND retained during the 05/06 financial year AND who were active/paid at June 2006	82
---	----

Number of Persons on Leave without Pay at 30 June 2006	9
---	---

NUMBER OF EMPLOYEES BY SALARY BRACKET			
Salary Bracket	Male	Female	Total
\$0 - \$40,399	232	30	262
\$40,400 - \$54,999	100	7	107
\$55,000 - \$67,999	437	6	443
\$68,000 - \$88,999	218	1	219
\$89,000+	11	0	11
Total	998	44	1042

STATUS OF EMPLOYEES IN CURRENT POSITION (FTEs)					
Gender	Ongoing	Short-term contract	Long-term contract	Casual	Total
Male	808.4	1	5	0	814.4
Female	19.1	0.6	0.6	0	20.3
Total	827.5	1.6	5.6	0	834.7

STATUS OF EMPLOYEES IN CURRENT POSITION (Persons)					
Sex	Ongoing	Short-term contract	Long-term contract	Casual	Total
Male	992	1	5	0	998
Female	42	1	1	0	44
Total	1034	2	6	0	1042

NUMBER OF EXECUTIVES BY STATUS IN CURRENT POSITION, GENDER AND CLASSIFICATION									
Classification	Ongoing		Contract Tenured		Contract Untenured		Total		
	Male	Female	Male	Female	Male	Female	Male	Female	Total
EXEC0A	0	0	0	0	1	0	1	0	1
EXEC0B	0	0	0	0	1	0	1	0	1
EXEC0C	0	0	0	0	1	0	1	0	1



Human Resources

TOTAL DAYS LEAVE TAKEN		
Leave Type	Total	Average per FTE
1) Sick Leave Taken	9300.24	11.14
2) Family Carer's Leave Taken	381.4	0.46
3) Special Leave with Pay	116.25	0.14

NUMBER OF EMPLOYEES BY AGE BRACKET BY GENDER				
Age Bracket	Male	Female	Total	% of Total
15 - 19	1	1	2	0.19
20 - 24	23	7	30	2.88
25 - 29	60	6	66	6.33
30 - 34	111	6	117	11.23
35 - 39	124	10	134	12.86
40 - 44	189	5	194	18.62
45 - 49	220	5	225	21.59
50 - 54	128	2	130	12.48
55 - 59	115	2	117	11.23
60 - 64	25	0	25	2.4
(*) 65+	2	0	2	0.19
Total	998	44	1042	100

(*) One of the employees retired in December 2005, the other will retire in the course of 2005-06 financial year.

NUMBER OF ABORIGINAL AND/OR TORRES STRAIT ISLANDER EMPLOYEES			
Male	Female	Total	% of Agency
0	0	0	0

CULTURAL AND LINGUISTIC DIVERSITY				
Category	Male	Female	Total	% of Agency
Number of Employees born overseas	0	1	1	0.1
Number of Employees who speak language(s) other than English at home	0	0	0	0



Human Resources

NUMBER OF EMPLOYEES WITH ONGOING DISABILITIES REQUIRING WORKPLACE ADAPTATION		
Male	Female	Total
0	0	0

NUMBER OF EMPLOYEES USING VOLUNTARY FLEXIBLE WORKING ARRANGEMENTS BY GENDER			
Leave Type	Male	Female	Total
Purchased Leave	0	0	0
Flexitime	1	7	8
Compressed Weeks	0	0	0
Part-time Job Share	0	2	2
Working from Home	0	0	0



Occupational Health And Safety And Injury Management

Goals

Create a safer and more supportive environment for our people and a workforce more representative of our diverse community.

Strategies

- Refine the consultation process to improve management review and continuous improvement models;
- Continue to develop and implement the Occupational Health and Safety Injury Management (OHSIM) plan in line with the MFS Corporate Governance Framework;
- Continue integration of Occupational Health, Safety & Welfare and Injury Management Procedures into Standard Operating Procedures or Standard Administrative procedures;
- Implement OHS&IM systems internal auditing process;
- Match the hazard management systems to the risk management framework.

Achievements

In 2005-06 MFS:

- Established the MFS Medical Board and recommended strategies to further improve the prevention and injury management performance, following the review of incident and wellness statistical data;
- Completed a systems analysis of the incident reporting process. The results will be included into the recommendations from the review of the accident, injury and near miss processes;
- Participated in the development of the SAFECOM Strategic Plan, in particular objectives 16 and 18;
- Reviewed wellness program reviewed and updated contractual arrangements for the next 2 years;
- Implemented redemption strategies to minimise future financial liability and increase the utilisation of operational personnel;
- Implemented safety culture strategies to support the vision of zero harm and to ensure safety management is a core value of the business;
- Provided flu vaccinations to both metropolitan and regional staff as part of the MFS preventative process. The process supplements the ongoing planning process to help minimise the risks associated with the possibility of a Pandemic Influenza outbreak;
- The ongoing development of the annual OHS

Business Plan has resulted in planning being driven by risk rather than conformance;

- Reviewed and implemented training programs for recruit induction, Senior Fire Fighter Development, Station Officer Development and District Officer Development;
 - Altered the frequency of OHS Working Committee meetings to occur on a bi-monthly basis to allow sufficient time for actions to be reported and to allow special meetings to be conducted;
 - The recruitment of a Rehabilitation Coordinator by the MFS on a 2-year contract has assisted in improving the injury management process, particularly early intervention;
 - Integrated the MFS Safety Management System into Standard Operational Procedures and Service Administrative Procedures;
 - Developed and reviewed a significant number of Operational Task and Equipment Risk Assessments;
 - Developed and successfully trialed the Management Systems Review Checklist;
 - Collected data on the HIRS system to prepare performance reports against KPI's and targets to enable management to apply statistical thinking in the context of continuous improvement;
 - Improved data reporting and analysis to ensure management planning and decision-making is based on real and accurate information;
 - Completed fatigue management project to determine high-risk activities;
 - Completed the MFS Performance Standards for Self Insurers (PSSI) Gap Analysis at the end of April 2006. The WorkCover evaluator visited a variety of sites to get a thorough understanding of the fire service functions:
 - Elizabeth, Glynde, Glen Osmond, Christie Downs and Adelaide Metropolitan Stations;
 - Renmark and Whyalla Regional Stations;
 - Angle Park Training Centre.
- Additional interviews have been completed with:
- All Management Team members;
 - District Officers;
 - Station Officers;
 - Fire Fighters – metropolitan and retained;
 - Health and Safety Representatives;
 - UFU Secretary;
 - Non operational staff.



Occupational Health And Safety And Injury Management

Occupational Health, Welfare and Safety Statistics

Table OHS1 – OHS Legislative Requirements

	2005/2006	2004/2005	2003/2004
Number of Notifiable occurrences pursuant to Health Safety and Welfare Act Regulations, Division 6.6	0	0	1
Number of notifiable injuries pursuant to Health Safety and Welfare Regulations, Division 6.6	1	0	1
Number of notices served pursuant to Health Safety and Welfare Act, section 35, section 39, section 40	0	1	0

Table OHS2 – Injury Management Legislative Requirements

	2005/2006	2004/2005	2003/2004
Total number of employees who participated in a rehabilitation program	50	67	71
Total number of employees rehabilitated and reassigned to alternative duties	0	5	14
Total number of employees rehabilitated back to their original work	50	51	49

Table OHS3 – WorkCover Action Limits

	2005/2006	2004/2005	2003/2004
The number of open claims as at 30th June	104	92	80
Percentage of workers compensation expenditure over gross annual remuneration	3.63%	4.3%	2.75%

Table OHS4 – Number of Claims

	2005/2006	2004/2005	2003/2004
The number of new workers compensation claims in the financial year	159	165	170
The number of fatalities	0	0	0
The number of lost time injuries (LTI)	79	65	72
The number of medical treatment only (MTO) injuries during the reporting period	80	100	98
Total number of whole working days lost	1057	689	809



Occupational Health And Safety And Injury Management

Table OHS5 – Cost of Workers Compensation

	2005/2006	2004/2005	2003/2004
Cost of new claims for the financial year	\$506 639	\$313 008	\$316 431
Cost of all claims excluding lump sum payments	\$1 857 919	\$1 039 948	\$1 241 115
Amount paid for lump sum payments s42 of the WRC Act)	\$352 880	\$150 000	\$196 921
Amount paid for lump sum payments s43, of the WRC Act)	\$200 237	\$167 097	\$156 315
Amount paid for lump sum payments s44 of the WRC Act)	\$0	\$0	\$0
Total amount recovered from external sources s54 of the WRC Act	\$220 101	\$4 630	\$1 718
Budget allocation for workers compensation	\$1 979 977	\$1 877 923	\$1 815 827

Table OHS6 – Trends

	2005/2006	2004/2005	2003/2004
Injury frequency rate (calculated from Australian Standard AS1885) for new lost time injury/disease for each million hours worked	Not Available	Not Available	Not Available
Most frequent cause (mechanism) of injury	82	77	70
2005/2006 - Body Stressing	51.5% of	47.0% of	41.0% of
2004/2005 - Body Stressing	new claim	new claim	new claim
2003/2004 - Body Stressing	numbers	numbers	numbers
Most expensive cause (mechanism) of injury	\$218 589	\$152 321	\$137 050
2005/2006 - Body Stressing	43.0% of	49.0% of	43.0% of
2004/2005 - Body Stressing	new claim	new claim	new claim
2003/2004 - Body Stressing	costs	costs	costs

Table OHS7 – Meeting the Organisation's Strategic Targets

	2005/2006
15% reduction in new claim numbers for the financial year 2005-06 compared to financial year 2004-05	4% reduction
15% reduction in new claim financial costs for the financial year 2005-06 compared to financial year 2004-05	62% increase
15% reduction in gross financial costs for the financial year 2005-06 compared to financial year 2004-05	62.9% increase
75% of claims determined within 10 working days.	86%
95% of new claims determined within 3 months	99%
70% of injured workers RTW within 5 working days	62%
95% of injured workers RTW within 3 months	99%
15% reduction in average days lost	59% increase



Sustainable Operations

Asbestos Management

Priority and Removal Activities

Site Asbestos Presence Status	Priority for Risk Assessment	No of sites in Priority for Assessment category	Risk reduction program: activities conducted during 2005-06	ACMs removed (by item/by area)
Insufficient Data	URGENT	0	N/A	N/A
Unstable, Accessible, or Unstable, Damaged or Decayed	URGENT	0	N/A	N/A
Unstable, inaccessible; or Unstable, Partly Accessible	HIGH	0	N/A	N/A
Stable, accessible; Or Stable, Accessible, Initial Signs of Decay	MEDIUM	0	N/A	N/A
Stable, inaccessible; or Stable, Partly Accessible	LOW		1 Site Sold	
		33	1 Site Relocated 1 New site 2003-4	Nil
Asbestos Free	Not applicable	3	N/A	N/A

Guide to quantification of risk reduction program activities

- Sites included: refers to number of sites where asbestos removal works took place during previous 12 months;
- ACMs removed: refers total amount of Asbestos Containing Material (ACM) items removed during past 12 months by: unit (single item) or area (sqm, linear metres).

Risk Reduction

Site Performance Score	1	2	3	4	5	Not assessed
Site Risk Level	Severe	Major	Moderate	Minor (threshold category)	No risk (target category)	
% of sites in category at Year's commencement	0	0	0	97	3	0
Adjusted % after annual reduction activity	0	0	0	91	9	0

Energy Efficiency

Timeframes	Energy Use (GJ)	Expenditure (\$)	GHG Emissions Tonnes of CO ₂
Base Year 2000-01 (*)	13 315	351 613	3 431
Fin Yr 2005-06 Actual	11 688	350 695	3 269
Fin Yr 2005-06 Target	12 694	351 361	3 538
Interim Target for 2009-10	11 317	298 871	2 794
Final Target for 2013-14	9 986	274 023	2 793

(*) The base Year 2000-01 energy use was reviewed from 12 850GJ and changed to 13 315GJ.



Financial Services

Legislative Change

Following the proclamation of the South Australian Fire and Emergency Services Act 2005, from 1 October 2005 the SA Metropolitan Fire Service (MFS) has received financial services provided by the South Australian Fire and Emergency Services Commission (SAFECOM). Prior to 1 October 2005 the Emergency Services Administrative Unit (ESAU) provided these services.

Goal

The MFS goal is to monitor and measure against the current strategic service standards, all financial outcomes so that the Corporation will be able to ensure compliance with Australian Accounting Standards, Treasury Accounting Policy Statements, Audit requirements and Government policy in general.

Prioritised Strategies

Ensuring that the Financial Services branch of SAFECOM delivers to the Corporation a high calibre product resulting in the following outcomes:

- Provision of accurate, informative and timely reporting in compliance with Australian Accounting Standards and the Financial Management Framework, including the Treasurer's Instructions, to the Corporation, external stakeholders and other interested parties;
- Meaningful and accurate budgetary planning which is consistent with the Corporate objectives of the SA Metropolitan Fire Service, the Emergency Services sector, the Justice Portfolio and the whole of Government budget and monitoring system;
- Involvement with all levels of management in the attainment of the most efficient delivery of the Corporation's services to the community, by producing useful and informative internal reporting and by training, advice and consultation;

- Development and maintenance of leading corporate governance principles and practices for the South Australian Metropolitan Fire Service consistent with the South Australian Fire and Emergency Services Commission;
- Implementation where appropriate, of recommendations regarding internal control made by the Auditor-General and participation in internal audit and risk management processes consistent with governance principles adopted by the Corporation and the Justice Portfolio;
- Continued successful implementation of technological change both with equipment and with systems.



Financial Services

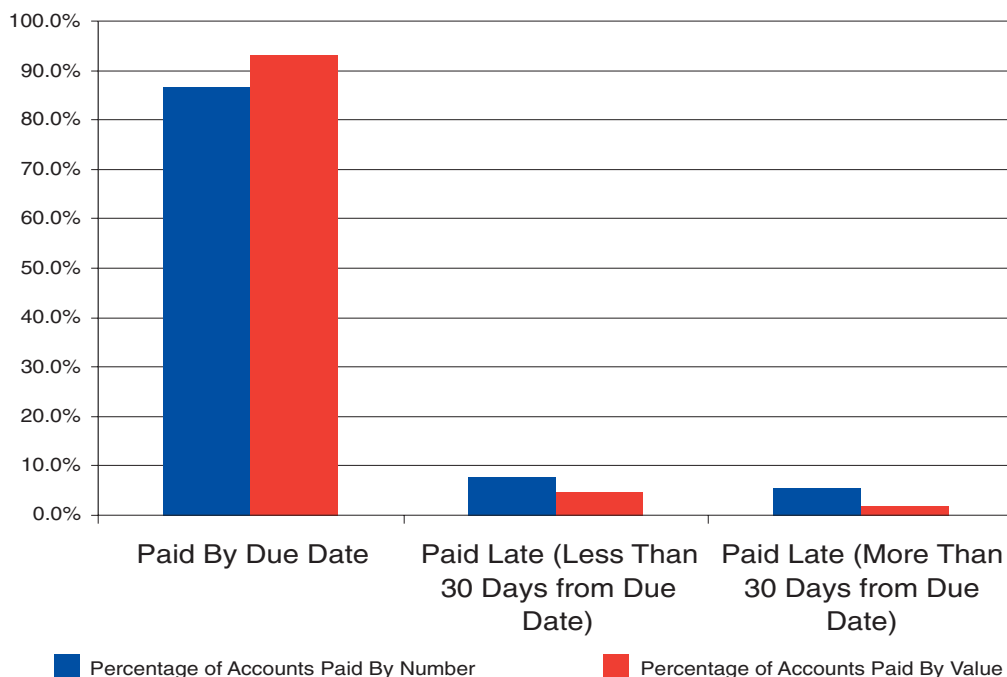
Account Payment Performance

For the year ended 30 June 2006 the SA Metropolitan Fire Service, through the Emergency Services Administrative Unit (ESAU) and the South Australian Fire and Emergency Services Commission (SAFECOM), paid 11,615 creditors' accounts with an aggregate value of \$44,552,317.

Particulars	Number of accounts paid	Percentage of accounts paid (by number)	Value in \$A of accounts paid	Percentage of accounts paid (by value)
Paid by the due date*	8,863	86.68%	\$32,373,726	93.29%
Paid within 30 days or less from due date	796	7.78%	\$1,643,915	4.74%
Paid more than 30 days from due date	566	5.54%	\$684,691	1.97%
Total	10,225	100.00%	\$34,702,332	100.00%

Note: The due date is defined as per section 11.2 of Treasurer's Instruction 11 Payment of Accounts. Unless there is a discount or a written agreement between the public authority and the creditor, payment should be within 30 days of the date of the invoice or claim.

SA Metropolitan Fire Service Account Payment Performance 2005-06



Financial Services

Consultants

During the financial year the Corporation utilised the services of consultants as described in the following table:

Band	Number of Consultants	Name of Consultants	Description of Consultancy	Cost of Consultants
Less Than \$10,000	7			\$16,936
\$10,000 to \$50,000	Nil			Nil
Above \$50,000	1	Locher	Review and facilitate MFS selection and assessment process for recruit firefighters	\$50,805
Total	8			\$67,741

Contractual Agreements

During 2005-06 the Corporation did not enter into any contractual agreements where the total value of the contract exceeded \$4 million and the contract extended beyond a single year.

Fraud

No instances of fraudulent conduct were revealed during the year.

MFS monitors credit card transactions in accordance with the Emergency Services sector policy relating to Government Purchase Cards.

Overseas Travel

During the financial year the following overseas visits were undertaken in order to conduct the business of the Corporation:

Number of Employees	Overseas Destination	Purpose of Travel	Total Cost to Agency
2	Hong Kong	Attendance at the 2006 Fire Asia Conference and the World Firefighter Games in Hong Kong by the Chief Officer and a senior fire officer to promote the World Police and Fire Games and International Emergency Management Conference to be held in South Australia in March 2007.	\$17,339
1	Toronto & Auckland	Commander ICT representing AFAC at International Standards (ISO) meeting in Toronto, Canada related to lifts and attending AFAC Conference in Auckland. Airfares paid by AFAC.	\$2,756
3	Honolulu	Operational staff attending Redmond Occupational Health and Safety Symposium in Hawaii. 50% of all costs met as agreed with United Firefighters' Union.	\$7,734
3	United Kingdom	Senior staff visiting UK Fire Service College to assess viability of a joint training partnership at MFS Angle Park Training Centre.	\$12,853
1	Zurich	Participation by Urban Search and Rescue (USAR) officer in a world K9 assessor and team leading course in Switzerland.	\$8,991



Financial Results

South Australian Metropolitan Fire Service

Certification of the Financial Report

We certify that:

- the attached General Purpose Financial Report for the South Australian Metropolitan Fire Service presents fairly, in accordance with the Treasurer's Instructions promulgated under the provisions of the *Public Finance and Audit Act 1987*, applicable Australian Accounting Standards and other mandatory professional reporting requirements in Australia, the financial position of the South Australian Metropolitan Fire Service as at 30 June 2006, the results of its operation and its cash flows for the year then ended;
- the attached financial statements are in accordance with the accounts and records of the agency and give an accurate indication of the financial transactions of the agency for the year then ended and
- internal controls over the financial reporting have been effective throughout the reporting period.



Grant Lupton
CHIEF OFFICER
SOUTH AUSTRALIAN
METROPOLITAN FIRE SERVICE



Neville Stephenson
MANAGER, FINANCIAL SERVICES
SOUTH AUSTRALIAN FIRE AND EMERGENCY
SERVICES COMMISSION

12 September 2006

12 September 2006



Financial Results

INDEPENDENT AUDIT REPORT



Government of South Australia
Auditor-General's Department

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TO THE CHIEF OFFICER SOUTH AUSTRALIAN METROPOLITAN FIRE SERVICE

SCOPE

As required by section 31 of the *Public Finance and Audit Act 1987* and subsection 52(2) of the *Fire and Emergency Services Act 2005*, I have audited the financial report of the South Australian Metropolitan Fire Service for the financial year ended 30 June 2006. The financial report comprises:

- An Income Statement;
- A Balance Sheet;
- A Cash Flow Statement;
- A Statement of Changes in Equity;
- Notes to the Financial Statements;
- Certificate by the Chief Officer and the Manager, Financial Services, South Australian Fire and Emergency Services Commission.

The Chief Officer and the Manager, Financial Services are responsible for the financial report. I have conducted an independent audit of the financial report in order to express an opinion on it to the Chief Officer.

The audit has been conducted in accordance with the requirements of the *Public Finance and Audit Act 1987* and Australian Auditing and Assurance Standards to provide reasonable assurance whether the financial report is free of material misstatement.

Audit procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion whether, in all material respects, the financial report is presented fairly in accordance with Treasurer's Instructions promulgated under the provisions of the *Public Finance and Audit Act 1987*, applicable Accounting Standards and other mandatory professional reporting requirements in Australia so as to present a view which is consistent with my understanding of the South Australian Metropolitan Fire Service's financial position, the results of its operations and its cash flows.

The audit opinion expressed in this report has been formed on the above basis.

AUDIT OPINION

In my opinion, the financial report presents fairly in accordance with the Treasurer's Instructions promulgated under the provisions of the *Public Finance and Audit Act 1987*, applicable Accounting Standards and other mandatory professional reporting requirements in Australia, the financial position of the South Australian Metropolitan Fire Service as at 30 June 2006, the results of its operations and its cash flows for the year then ended.

K I MacPherson
Auditor-General
21 September 2006



Financial Results

INCOME STATEMENT

For the year ended 30 June 2006

	2006	2005	
	NOTE	\$'000	\$'000
Expenses			
Employee benefits costs	5	63 452	63 590
Supplies and services	6	8 695	12 045
Government Radio Network costs	8	1 413	1 438
Emergency Services Administrative Unit recharge		983	3 863
Interest		-	751
Depreciation	9	6 368	7 245
Net loss from disposal of assets	10	-	224
Total Expenses		80 911	89 156
Income			
Revenue from fees and charges	11	2 498	2 412
Interest		1 708	1 827
Other income	12	1 968	2 377
Net gain from disposal of assets	10	275	-
Total Income		6 449	6 616
Net Cost of Providing Services		74 462	82 540
Revenues from SA Government			
Contributions from Community Emergency Services Fund		82 293	76 017
Net Result before Restructure		7 831	(6 523)
Net expense from an administrative restructure	21	115	-
Net Result after Restructure		7 716	(6 523)

The Net Result after Restructure is Attributable to the SA Government as Owner

The above Statement should be read in conjunction with the accompanying notes



Financial Results

BALANCE SHEET As at 30 June 2006

	Note	2006 \$'000	2005 \$'000
Current Assets			
Cash and cash equivalents	13	24 418	29 027
Receivables	14	1 105	867
Total Current Assets		25 523	29 894
Non –Current Assets			
Property, plant and equipment	15	113 560	89 875
Total Non-Current Assets		113 560	89 875
Total Assets		139 083	119 769
Current Liabilities			
Payables	16	2 391	2 575
Interest bearing liabilities		-	5 226
Short-term and long-term employee benefits	17	6 931	7 515
Short-term provisions	18	1 215	1 489
Total Current Liabilities		10 537	16 805
Non-Current Liabilities			
Payables	16	937	1 467
Long-term employee benefits	17	10 543	10 419
Long-term provisions	18	4 847	6 738
Total Non-Current Liabilities		16 327	18 624
Total Liabilities		26 864	35 429
Net Assets		112 219	84 340
Equity			
Retained earnings		32 364	24 648
Asset revaluation reserve		79 855	59 692
Total Equity		112 219	84 340
THE TOTAL EQUITY IS ATTRIBUTABLE TO THE SA GOVERNMENT AS OWNER			
Commitments	19		

The above Statement should be read in conjunction with the accompanying notes



Financial Results

STATEMENT OF CHANGES IN EQUITY For the Year Ended 30 June 2006

	Asset Revaluation Reserve \$'000	Retained Earnings \$'000	Total \$'000
Balance at 30 June 2004	55 900	31 171	87 071
Gain on revaluation of property during 2004-05	3 792	-	3 792
Net Result for 2004-05	-	(6 523)	(6 523)
Total recognised income and expense for 2004-05	3 792	(6 523)	(2 731)
Balance at 30 June 2005	59 692	24 648	84 340
Gain on revaluation of property during 2005-06	20 163	-	20 163
Net Result after Restructure for 2005-06	-	7 716	7 716
Total recognised income and expense for 2005-06	20 163	7 716	27 879
Balance at 30 June 2006	79 855	32 364	112 219

**All Changes in Equity are Attributable
to the SA Government as Owner**

The above Statement should be read in conjunction with the accompanying notes



Financial Results

CASH FLOW STATEMENT For the Year Ended 30 June 2006

	Note	2006 \$'000	2005 \$'000
Cash Flows from Operating Activities			
Cash Outflows:			
Employee benefits payments		(64 027)	(60 692)
Supplies and services		(11 623)	(9 352)
Government Radio Network costs		(904)	(1 400)
Emergency Services Administrative Unit recharge		(982)	(3 863)
Finance costs		-	(751)
GST payments on purchases		(1 927)	(2 601)
Cash used in Operations		(79 463)	(78 659)
Cash Inflows:			
Contributions from Community Emergency Services Fund		82 293	76 017
Fees and charges		2 498	4 710
Interest received		1 708	1 842
GST receipts on receivables		569	349
GST input tax credits		1 755	1 993
Other receipts		872	1 215
Cash generated from Operations		89 695	86 126
Net cash provided by operating activities	20	10 232	7 467
Cash Flows from Investing Activities			
Purchase of property, plant and equipment		(11 667)	(11 668)
Proceeds from sale of property, plant and equipment		2 052	6
NET CASH USED IN INVESTING ACTIVITIES		(9 615)	(11 662)
CASH FLOWS FROM FINANCING ACTIVITIES			
CASH OUTFLOWS			
REPAYMENT OF LOANS		(5 226)	-
Net Cash used in Financing Activities		(5 226)	-
Net decrease in cash and cash equivalents		(4 609)	(4 195)
Cash and cash equivalents at the beginning of the financial year		29 027	33 222
Cash and Cash Equivalents at the End of the Financial Year	13	24 418	29 027

The above Statement should be read in conjunction with the accompanying notes



Financial Results

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

1. Objectives and Funding

Objectives

The South Australian Metropolitan Fire Service (MFS) continues in existence under the Fire and Emergency Services Act 2005 (the Act) and under the Act has the following functions:

- to provide services with a view to preventing the outbreak of fires, or reducing the impact of fires, in any fire district;
- to provide efficient and responsive services in any fire district for the purpose of fighting fires, dealing with other emergencies or undertaking any rescue;
- to protect life, property and environmental assets from fire or other emergencies in any fire district;
- to develop and maintain plans to cope with the effects of fires or emergencies in any fire district;
- to provide services or support to assist with recovery in the event of a fire or other emergency in a fire district; and,
- to perform any other function assigned to the MFS by or under this or any other Act.

The South Australian Metropolitan Fire Service Act 1936 was repealed at the proclamation of the new act.

Funding

Funding of MFS is primarily derived from the Community Emergency Services Fund (the Fund), established by the Emergency Services Funding Act 1998.

2. Significant Accounting Policies

a) Basis of Accounting

The financial report is a general purpose financial report. The accounts have been prepared in accordance with:

- Treasurer's Instructions (TI) and Accounting Policy Statements (APS) promulgated under the provisions of the Public Finance and Audit Act 1987;
- applicable Australian Accounting Standards (AASB); and
- other mandatory professional reporting requirements in Australia

These Financial Statements are the first statements to be prepared in accordance with Australian Equivalent to International Financial Reporting Standards (AIFRS). AASB1, First time adoption of AIFRS has been applied in preparing these statements. Previous Financial Statements were prepared in accordance with Australian Generally Accepted Accounting Principles.

MFS's Income Statement, Balance Sheet and Statement of Changes in Equity have been prepared on an accrual basis and are in accordance with historical cost convention, except for certain assets that were valued in accordance with the valuation policy applicable.

The Cash Flow Statement has been prepared on a cash basis.

The financial report has been based on a twelve-month operating cycle and is presented in Australian currency.

b) Comparative Information

The presentation and classification of items in the financial report are consistent with the prior periods except where a specific Accounting Policy Statement or Australian Accounting Standard have required a change.

c) Rounding

All amounts in the financial statements have been rounded to the nearest thousand dollars (\$'000).

d) Taxation

MFS is not subject to income tax. MFS is liable for payroll tax, fringe benefits tax and Goods and Services Tax (GST).

In accordance with the requirements of Interpretation 1031 'Accounting for the Goods and Services Tax (GST)', income, expenses and assets are recognised net of the amount of GST except that:

- The amount of GST incurred by MFS as a purchaser that is not recoverable from the Australian Taxation Office is recognised as part of the cost of acquisition of an asset or as part of an item of expense.
- Receivables and payables are stated with the amount of GST included.

e) Income and Expenses

Income and expenses are recognised in MFS's Income Statement when and only when it is probable that the flow of economic benefits to or from the entity will occur and can be reliably measured.

Income and expenses have been classified according to their nature in accordance with the Accounting Policy Framework II General Purpose Financial Reporting Framework paragraph APS 3.5 and have not been offset unless required or permitted by a specific accounting standard.

In accordance with Accounting Policy Framework II General Purpose Financial Reporting Framework paragraph 4.1 and 4.2 the financial report's notes disclose income, expenses, financial assets and financial



Financial Results

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS cont...

liabilities where the counterparty/ transaction is with an entity within the SA Government as at the reporting date, classified according to their nature.

Income from fees and charges are derived from the provision of goods and services to other SA Government agencies and to the public. This income is recognised upon delivery of the service to the clients or by reference to the stage of completion.

Charges for a number of services, including Fire Safety, Brigade Attendance and Private Fire Alarms, are made on a fee-for-service basis. These charges are reviewed and approved by the SA Government annually. (Refer Note 11)

Income from the disposal of assets is recognised when control of the asset has passed to the buyer and is determined by comparing proceeds with the carrying amount.

Resources received free of charge are recorded as income in the Income Statement at their fair value in accordance with the Accounting Policy Framework III Asset Accounting Framework paragraph APS 2.12.

Interest revenue is recognised as it accrues, taking into account the effective yield on the financial asset.

The Commonwealth Government provides reimbursement to the State for the provision of emergency services to protect Commonwealth properties. Under a South Australian Department of Treasury and Finance formula, this grant is apportioned between the South Australian Country Fire Service (SACFS) and the MFS. The grant reported as income is the portion received by the MFS.

f) Revenues from SA Government

Contributions from the Community Emergency Services Fund are recognised as income when MFS obtains control over the funding. Control over funding is normally obtained upon receipt.

g) Cash and Cash Equivalents

For the purposes of the Cash Flows Statement, cash includes cash on hand and cash at bank. Cash is measured at nominal value.

h) Receivables

Receivables arise in the normal course of selling goods and services to other agencies and to the public. Receivables are receivable within 30 days after the issue of an invoice or the goods/services have been provided under a contractual arrangement.

Other debtors arise outside the normal course of selling goods and services to other agencies and to the public. If payment has not been received within 90 days after the amount falls

due, under the terms and conditions of the arrangement with debtors, MFS is able to charge interest at commercial rates until the whole amount is paid.

MFS determines an allowance for doubtful debts based on a review of balances within receivables that are unlikely to be collected. These are generally receivables that are 90 days or more overdue.

i) Non-Current Asset Acquisition and Recognition

Assets are initially recorded at cost, plus any incidental cost involved with the acquisition. Where assets are acquired at no value or minimal value, they are recorded at their fair value in the Balance Sheet.

In accordance with Accounting Policy Framework III Asset Accounting Framework paragraph APS 2.15 all non-current tangible assets with a value of \$10 000 or greater are capitalised.

j) Valuation of Non-Current Assets

Property, plant and equipment are brought to account at fair value. On an ongoing basis, revaluations are made in accordance with a regular policy whereby independent valuations are obtained every three years and carrying amounts are adjusted accordingly.

- (i) Plant and equipment, computer equipment and communications equipment are at historical cost;
- (ii) Independent valuations for land, buildings and vehicles were determined in 2005-06 by Liquid Pacific Holdings Pty Ltd on the basis of open market values for existing use; and
- (iii) Capital works in progress represent costs accumulated during the construction or development of an asset and is valued at cost.

k) Impairment

All non-current tangible assets are tested for indication of impairment at each reporting date. Where there is an indication of impairment, the recoverable amount is estimated. An amount by which the asset's carrying amount exceeds the recoverable amount is recorded as an impairment loss.

For revalued assets an impairment loss is offset against the asset revaluation reserve.

Impairment is generally limited to where an asset's depreciation is materially understated or where the replacement cost is falling.

l) Depreciation of Non-Current Assets

Depreciation is calculated on a straight-line basis to write off the net cost or revalued amount of each



Financial Results

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS cont...

depreciable non-current asset over its expected useful life. Estimates of remaining useful lives are made on a regular basis for all assets with annual reassessments for major items.

Asset Class	Useful Lives Years
Communications equipment	10
Vehicles	5-25
Plant and equipment	5-10
Computer equipment	5-10
Buildings	30-45

m) Payables

Payables include creditors, accrued expenses and employment on-costs.

Creditors represent the amounts owing for goods and services received prior to the end of the reporting period that are unpaid at the end of the reporting period. Creditors include all unpaid invoices received relating to the normal operations of the MFS.

Accrued expenses represent goods and services provided by other parties during the period that are unpaid at the end of the reporting period and where an invoice has not been received.

All payables are measured at their nominal amount and are normally settled within 30 days of receipt of the invoice in accordance with TI 11 "Payment of Creditor's Accounts".

Employment on-costs include superannuation contributions and payroll tax with respect to outstanding liabilities for salaries and wages, long service leave and annual leave.

n) Employee Benefits

These benefits accrue for employees as a result of services provided up to the reporting date that remains unpaid. Long-term employee benefits are measured at present value and short-term employee benefits are measured at nominal amounts.

No provision has been made for sick leave as all sick leave is non-vesting and the average sick leave taken in future years by employees is estimated to be less than the annual entitlement of sick leave.

Liabilities for salaries and wages are measured as the amount unpaid at the reporting date at remuneration rates current at reporting date. The annual leave liability is expected to be payable within twelve months and is measured at the undiscounted amount expected to be paid. In the unusual event where salaries and wages

and annual leave are payable later than 12 months, the liability will be measured at present value.

The liability for long service leave is recognised after an employee has completed 10 years of service as advised in Accounting Policy Framework IV Financial Assets and Liabilities. An actuarial assessment of long service leave undertaken by the Department of Treasury and Finance based on a significant sample of employees throughout the South Australian public sector determined that the liability measured using the short hand method was not materially different from the liability measured using the present value of expected future payments. This calculation is consistent with MFS' experience of employee retention and leave taken.

MFS makes contributions to several SA Government and externally managed superannuation schemes. These contributions are treated as an expense when they occur. There is no liability for payments to beneficiaries as they have been assumed by the respective superannuation schemes. The only liability outstanding at balance date relates to any contributions due but not yet paid to the superannuation funds.

o) Workers Compensation

A liability has been reported to reflect unsettled workers compensation claims. The workers compensation provision is based on an actuarial assessment prepared by Taylor Fry Consulting Actuaries. MFS liability is an allocation of the Justice Portfolio's total assessment.

A separate valuation of liabilities of MFS has not been undertaken and if such a valuation was performed it may result in a different assessed liability. MFS fully funds this provision.

p) Leases

MFS has entered into operating leases. Operating lease payments are charged to the Income Statement on a basis that is representative of the pattern of benefits derived from the leased assets.

q) Administrative Restructuring

Pursuant to the Government Gazette (dated 29 September 2005) a number of employees of the former Emergency Services Administrative Unit were transferred to the staff of the South Australian Metropolitan Fire Service (refer to Note 21).



Financial Results

3. Financial Risk Management

MFS has non-interest bearing assets (cash on hand and receivables) and liabilities (payables) and interest bearing assets (cash at bank). MFS` exposure to market risk and cash flow interest risk is minimal. MFS has no significant concentration of credit risk. MFS has policies and procedures in place to ensure that transactions occur with customers with appropriate credit history.

In relation to liquidity / funding risk, the continued existence of the MFS in its present form, and with its present programs, is dependent on Government policy and on continuing grants from the Community Emergency Services Fund for MFS` administration and programs.

4. Changes in Accounting Policies

Impact of Adopting Australian Equivalents to International Financial Reporting Standards

MFS adopted these standards for the first time in the published financial report for the year ended 30 June 2006. These standards have had no impact on the financial statements.

5. Employee Benefits Costs

	2006	2005
	\$'000	\$'000
Employee benefits cost for the reporting period comprised:		
Salaries and wages	53 039	51 461
Payroll tax	3 280	3 260
Superannuation	5 051	5 382
Long service leave	1 831	3 276
Other employee related expenses	251	211
Total employee benefits costs	63 452	63 590

On average, MFS employed 813 (810) full-time equivalent staff throughout the reporting period.

REMUNERATION OF EMPLOYEES

The number of employees whose remuneration received or receivable, including fringe benefits, vehicle allowance, car parking assessment and superannuation payments made to various superannuation schemes, falling within the following bands were:

	2006	2005
	Number of Employees	Number of Employees
\$100 000 - \$109 999	23	17
\$110 000 - \$119 999	9	8
\$120 000 - \$129 999	6	2
\$130 000 - \$139 999	1	1
\$140 000 - \$149 999	-	1
\$160 000 - \$169 999	1	-
\$210 000 - \$219 999	-	1
\$270 000 - \$279 999	1*	-
Total Number of Employees	41	30

The aggregate remuneration for all employees referred to above was \$4 710 000 (\$3 414 000).

* The MFS Chief Officer's remuneration includes the components specified above, as well as a back payment resulting from a performance review.



Financial Results

6. Supplies and Services

Supplies and services provided by entities within the SA Government for the reporting period comprised:

	2006 \$'000	2005 \$'000
Accommodation	119	117
Communication expenses	-	22
Consultancy, contractor and legal fees	73	19
Consumables and minor purchases	74	210
Operating lease costs	587	507
Other expenses	57	929
Repairs and maintenance	2	55
Travel and training	163	189
Total Supplies and Services – SA Government entities	1 075	2 048

Supplies and services provided by entities external to the SA Government for the reporting period comprised:

	2006 \$'000	2005 \$'000
Accommodation	63	64
Communication expenses	681	599
Computing costs	27	16
Consultancy, contractor and legal fees	857	221
Consumables and minor purchases	1 531	1 270
Energy	395	381
Operating lease costs	-	2
Repairs and maintenance	1 506	1 436
Travel and training	706	855
Uniforms and protective clothing	1 206	1 775
Other expenses	648	3 378
Total Supplies and Services – Non SA Government entities	7 620	9 997
TOTAL SUPPLIES AND SERVICES	8 695	12 045

CONSULTANCIES

The number and dollar amount of consultancies paid/payable that fell within the following bands were:

	2006 Number of Consultancies	2005 Number of Consultancies
Less than \$10 000	7	3
> \$50 000	1	-
Total number of consultants	8	3
	\$'000	\$'000
Less than \$10 000	16	10
> \$50 000	51	-
Total amount paid/payable to consultants engaged	67	10

7. Remuneration of Auditors

	2006 \$'000	2005 \$'000
The amount due and payable for audit services provided by the Auditor-General's Department.	19	19

The auditors provided no other services.



Financial Results

8. Government Radio Network (GRN) Costs

The MFS has been charged by the Department for Administrative and Information Services for costs associated with the provision of emergency communication services, including voice, paging and data transmission using the GRN.

	2006	2005
	\$'000	\$'000
Contribution towards GRN – voice	918	936
Contribution towards GRN – paging	495	46
Other GRN costs	-	456
TOTAL GRN COSTS	1 413	1 438

9. Depreciation

Depreciation expenses for the reporting period were charged in respect of:

	2006	2005
	\$'000	\$'000
Buildings	2 647	3 931
Computer equipment	381	320
Plant and equipment	683	646
Communications equipment	619	193
Vehicles	2 038	2 155
Total Depreciation	6 368	7 245

10. NET GAIN / (LOSS) FROM DISPOSAL OF ASSETS

	2006	2005
	\$'000	\$'000
Proceeds from disposal of assets	2 052	6
Less: Written down value of assets	(1 777)	(230)
NET GAIN/(LOSS) FROM DISPOSAL OF ASSETS	275	(224)

11. Revenues from Fees and Charges

Fees and Charges received/receivable from entities within the SA Government:

	2006	2005
	\$'000	\$'000
Fire alarm monitoring fees	140	1
Fire attendance fees	144	43
Fire safety fees	7	10
Other recoveries	1	7
Total Fees and Charges – SA Government entities	292	61

FEES AND CHARGES RECEIVED/RECEIVABLE FROM ENTITIES EXTERNAL TO THE SA GOVERNMENT:

	2006	2005
	\$'000	\$'000
Fire alarm monitoring fees	1 136	1 186
Fire attendance fees	598	561
Fire safety fees	213	361
Other recoveries	259	243
Total Fees and Charges – Non SA Government entities	2 206	2 351
Total Fees and Charges	2 498	2 412

12. Other Income

Other income comprised:

	2006	2005
	\$'000	\$'000
Asset received free of charge	-	1 126
Transfer of capital funding for GRN	509	-
Fuel rebate	63	64
Rent received	-	39
Other	458	417
Receipts from Commonwealth Government	938	731
Total Other Income	1 968	2 377



Financial Results

13. Cash And Cash Equivalents

	2006 \$'000	2005 \$'000
Cash on hand	8	7
Cash at bank	24 410	29 020
Total Cash and Cash Equivalents	24 418	29 027

INTEREST RATE RISK

Cash on hand is non-interest bearing, cash at bank bears a floating interest rate between 5.35% and 5.43% (2005, 5.35% - 5.43%). The carrying amount of cash approximates fair value.

14. Receivables

Current:	2006 \$'000	2005 \$'000
Receivables	516	280
Less: Allowance for doubtful debts	-	(14)
	516	266
Accrued revenues	-	205
GST receivables	589	396
Total current receivables	1 105	867
Government / Non-Government Receivables	2006 \$'000	2005 \$'000
Receivables from SA Government entities		
Receivables	176	130
Accrued revenues	-	2
Total Receivables from SA Government entities	176	132
Receivables from non SA Government entities		
Receivables	340	136
Accrued revenues	-	203
GST Receivables	589	396
TOTAL RECEIVABLES FROM NON SA GOVERNMENT ENTITIES	929	735
Total Receivables	1 105	867

Interest rate and credit risk

Receivables are raised for all goods and services provided for which payment has not been received. Receivables are normally settled within 30 days. Receivables, prepayments and accrued revenues are non-interest bearing. Other than recognised in the allowance for doubtful debts, it is not anticipated that counterparties will fail to discharge their obligations. The carrying amount of receivables approximates net fair value due to being receivable on demand. In addition, there is no concentration of credit risk.



Financial Results

15. Non-Current Assets

(a) Property, Plant and Equipment

	2006		
	Cost/Valuation	Accumulated Depreciation	Written Down Value
	\$'000	\$'000	\$'000
Land at independent valuation	23 172	-	23 172
Land at cost	3 441	-	3 441
Buildings at independent valuation	54 000	1 978	52 022
Buildings at cost	1 113	154	959
Vehicles at independent valuation	22 121	580	21 541
Vehicles at cost	1 157	709	448
Communications equipment at cost	5 107	1 774	3 333
Computer equipment at cost	2 729	1 803	926
Plant and equipment at cost	8 248	4 952	3 296
Work in progress at cost	4 422	-	4 422
Total Property, Plant and Equipment	125 510	11 950	113 56

	2005		
	Cost/Valuation	Accumulated Depreciation	Written Down Value
	\$'000	\$'000	\$'000
Land at independent valuation	17 766	-	17 766
Land at cost	330	-	330
Buildings at independent valuation	49 601	3 614	45 987
Buildings at cost	764	126	638
Vehicles at independent valuation	17 010	5 598	11 412
Vehicles at cost	7 874	3 603	4 271
Communications equipment at cost	4 070	1 161	2 909
Computer equipment at cost	2 375	1 463	912
Plant and equipment at cost	7 327	4 403	2 924
Work in progress at cost	2 726	-	2 726
TOTAL PROPERTY, PLANT AND EQUIPMENT	109 843	19 968	89 875



Financial Results

IMPAIRMENT

There were no indications of impairment for property, plant and equipment as at 30 June 2006.

(b) Asset Movement Schedule 2006

	Land and Buildings \$'000	Vehicles \$'000	Communication Equipment \$'000	Computer Equipment \$'000	Plant and Equipment \$'000	work in progress \$'000	Total \$'000
Carrying amount at the beginning of the financial year	64 721	15 683	2 909	912	2 924	2 726	89 875
Additions	1 547	-	4	316	1 040	8 760	11 667
Disposals	(1 762)	-	-	(4)	(11)	-	(1 777)
Transfer of work in progress	3 643	2 273	1 039	83	26	(7 064)	-
Net adjustment on revaluation	14 092	6 071	-	-	-	-	20 163
Depreciation	(2 647)	(2 038)	(619)	(381)	(683)	-	(6 368)
Carrying amount at the end of the financial year	79 594	21 989	3 333	926	3 296	4 422	113 560

Non-Current Assets (continued)

(b) Asset Movement Schedule (continued)

2005

	Land and and \$'000	Vehicles \$'000	Communication Equipment \$'000	Computer Equipment \$'000	Plant and Equipment \$'000	Work in Progress \$'000	Total \$'000
Carrying amount at the beginning of the financial year	56 543	15 330	1 118	840	2 896	4 227	80 954
year Additions Received	522	69	14	28	654	10 381	11 668
free of charge Disposals	160	-	966	-	-	-	1 126
Transfer of work in progress	-	(135)	(50)	(2)	(43)	-	(230)
Net adjustment on revaluation	7 825	2 574	1 068	366	49	(11 882)	-
Prior year adjustment	3 792	-	-	-	-	-	3 792
year adjustment	(190)	-	(14)	-	14	-	(190)
Depreciation	(3 931)	(2 155)	(193)	(320)	(646)	-	(7 245)
Carrying amount at the end of the financial year	64 721	15 683	2 909	912	2 924	2 726	89 875



Financial Results

16. Payables

Payables comprise the following	2006	2005
Current	\$'000	\$'000
Creditors	342	430
Accrued expenses	849	650
Employment on costs	1 200	1 495
Total Current Payables	2 391	2 575
NON-CURRENT		
Employment on costs	937	1 467
Total Non-Current Payables	937	1 467
Total Payables	3 328	4 042
GOVERNMENT/NON-GOVERNMENT PAYABLES		
PAYABLES TO SA GOVERNMENT ENTITIES		
Creditors	70	54
Employment on-costs	1 051	1 569
Accrued expenses	146	128
TOTAL PAYABLES TO SA GOVERNMENT ENTITIES	1 267	1 751
PAYABLES TO NON SA GOVERNMENT ENTITIES		
Creditors	272	376
Accrued expenses	703	522
Employment on costs	1 086	1 393
TOTAL PAYABLES TO NON SA GOVERNMENT ENTITIES	2 061	2 291
TOTAL PAYABLES	3 328	4 042

INTEREST RATE AND CREDIT RISK

Creditors and accruals are raised for all amounts billed but unpaid. Creditors are normally settled within 30 days. Employment on-costs are settled when the respective employee benefit that they relate to is discharged. All payables are non-interest bearing. The carrying amount of payables approximates net fair value due to the amounts being payable on demand.



Financial Results

17. Employee Benefits	2006	2005
CURRENT	\$'000	\$'000
Annual leave	5 431	6 215
Long-term long service leave	1 500	1 300
	6 931	7 515
Accrued salaries and wages (included in payables)	677	304
Employment on-costs (included in payables)	1 200	1 495
TOTAL CURRENT EMPLOYEE BENEFITS	8 808	9 314
Non-Current Liabilities:		
Long service leave	10 543	10 419
	10 543	10 419
Employment on-costs (included in payables)	937	1 467
Total Non Current Employee Benefits	11 480	11 886
18. Provisions		
	2006	2005
Current	\$'000	\$'000
Provision for workers compensation	1 215	1 489
TOTAL CURRENT PROVISIONS	1 215	1 489
NON-CURRENT		
Provision for workers compensation	4 847	6 738
TOTAL NON-CURRENT PROVISIONS	4 847	6 738
TOTAL PROVISIONS	6 062	8 227
CARRYING AMOUNT AT THE BEGINNING OF THE PERIOD	8 227	7 343
Additional provisions recognised	(151)	2 643
Payments	(2 014)	(1 759)
CARRYING AMOUNT AT THE END OF THE PERIOD	6 062	8 227
19. Commitments		
CAPITAL COMMITMENTS		
Capital expenditure contracted for at the reporting date but are not recognised as liabilities in the financial report, are payable as follows:	2006	2005
	\$'000	\$'000
Within one year	3 831	2 900
Later than one year but not later than five years	273	-
Total Capital Commitments	4 104	2 900
These capital commitments are for fire stations and other equipment		
Operating Leases		
Commitments under non-cancellable operating leases at the reporting date are payable as follows	2006	2005
	\$'000	\$'000
Within one year	407	338
Later than one year but not later than five years	351	251
Total Operating Lease Commitment	758	589

These operating leases are not recognised in the Balance Sheet as liabilities.

The non-cancellable leases are property leases, with rental payable monthly in arrears. Contingent rental provisions within the lease agreement require the minimum lease payments to be increased annually based on CPI movement. Options exist to renew the leases at the end of the term of the leases.



Financial Results

Contractual Commitments

At the end of the reporting period the MFS had the following commitments on contracts:	2006	2005
	\$'000	\$'000
Within one year	161	269
Later than one year but not longer than five years	8	307
Later than five years	-	16
TOTAL CONTRACTUAL COMMITMENTS	169	592

Contractual commitments relate to a range of services and supplies including building repairs and maintenance.

20. Cash Flow Reconciliation

RECONCILIATION OF CASH –

	2006	2005
	\$'000	\$'000
Cash at year-end as per:		
Cash Flow Statement	24 418	29 027
Balance Sheet.	24 418	29 027
Reconciliation of Net Cash provided by Operating Activities to Net Cost of providing Services:		
Net Cash provided by operating activities	10 232	7 467
Contributions from Community Emergency Services Fund	(82 293)	(76 017)
Add/Less Non Cash Items		
Assets received from Local Government and other sources	-	1 126
Depreciation	(6 368)	(7 245)
Net gain/(loss) from disposal of assets	275	(224)
Non cash expense in supplies and services	-	(190)
Changes in Assets/Liabilities		
Increase / (Decrease) in receivables	237	(2 018)
(Decrease) in other current assets	-	(3)
Decrease/(Increase) in payables	715	(772)
Decrease/(Increase) in provision for employee benefits	575	(3 780)
Decrease/(Increase) in provisions	2 165	(884)
NET COST OF PROVIDING SERVICES	(74 462)	(82 540)

21. Administrative Restructure

Net employee entitlements were transferred from the former Emergency Services Administrative Unit (ESAU) as at 1 October 2005.

	\$'000
The total liabilities transferred to the MFS from ESAU were:	
Current Liabilities – Employee Benefits	16
Non-Current Liabilities – Employee Benefits	99
TOTAL LIABILITIES TRANSFERRED	115



Freedom Of Information

MFS prepares and distributes a number and variety of documents relating to fire and general safety, both in hard copy and in electronic format. Documents relevant to MFS operations include:

- The Annual Report;
- Standard Operational Procedures;
- Service Administrative Procedures;
- Occupational Health, Safety and Welfare Procedures;
- Finance and Administrative Procedures;
- Service Directives;
- Memoranda;
- Operational Procedures;
- Incident Reports.

(Note: functional, personnel, financial and general daily operational records, rosters and schedules are not included)

Number of Requests Made in 2005-06 Financial Year

- Number of requests received under the Freedom of Information Act: **Seven**;
- Number of requests determined: **Six**;
- Number of incomplete requests: **One**.

Applications

A principal officer of SAMFS who has formal delegation from the Chief Officer deals with applications made under the Act.

Requests to SAMFS for access to documents under the Freedom of Information Act 1991 must be made in writing and addressed to:

The Freedom of Information Officer
SA Metropolitan Fire Service
99 Wakefield Street
Adelaide SA 5000

Or

GPO Box 98
Adelaide SA 5001



Glossary of Terms

AFAC	Australasian Fire Authorities Council	MFA	Malicious False Alarm
AIIMS	Australian Inter-service Incident Management System	MFS	South Australian Metropolitan Fire Service
AIRS	Australian Incident Reporting System	OHS&IM	Occupational Health, Safety and Injury Management
APFF	Australian Professional Firefighters Foundation	OCBA	Office of Consumer and Business Affairs
AS	Australian Standard	PID	Position Information Document
BA	Breathing Apparatus	PPRR	Prevention, Preparedness, Response, Recovery Framework
BOMS	Brigade Operations Management System	PPSSI	Performance Standards for Self-Insurers
CBR	Chemical, Biological and Radiological hazards	PTO	Power Take-Off
CBRN	Chemical, Biological, Radiological and Nuclear hazards	RAAP	Road Awareness and Accident Prevention
CEWT	Central Exercise-Writing Team	RTO	Registered Training Organisation
CFB	Compartment Fire Behaviour	SACAD	South Australian Computer Aided Dispatch
CFS	Country Fire Service	SAFECOM	South Australian Fire and Emergency Services Commission
COMCEN	Communications Centre	SAPOL	South Australia Police
CO2	Carbon Dioxide	SDF	Staff Development Framework
CRD	Call Receipt and Despatch	SES	State Emergency Services
DECS	Department of Education and Children's Services	SO	Station Officer
DFEEST	Department of Further Education, Employment, Science & Technology	SOPD	Station Officer Professional Development
DO	District Officer	SP	Standard Procedure
DTEI	Department for Transport, Energy and Infrastructure	UFU	United Firefighters Union
FIREMON	Fire Alarm Monitoring	UPS	Uninterruptible Power Supply
FTE	Full-time Equivalent	USAR	Urban Search and Rescue
GHG	Greenhouse Gas	VHF	Very High Frequency
GIS	Geospatial Information System	WP&FG	World Police and Fire Games
GJ	Gigajoule		
GRN	Government Radio Network		
HAZMAT	Hazardous Materials		
HIRS	Hazard Incident Reporting System		
HR	Human Resources		
ICS	Incident Command System		
J-FLIP	Juvenile Firefighter Intervention Program		
KPI	Key Performance Indicator		
MART	Multi-Agency Response Team		
MCT	Mobile Computer Terminal		
MDT	Mobile Data Terminal		



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S O U T H A U S T R A L I A N M E T R O P O L I T A N F I R E S E R V I C E



**Government
of South Australia**



ANNUAL REPORT 2005/2006



SOUTH AUSTRALIAN METROPOLITAN FIRE SERVICE